



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 75742  
Promised Date:  
24 JAN 25



Customer #: 1000  
BASDEN'S AMERICAN RV,



## CUSTOMER WORK ORDER

WO #: 75742

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: BJW  
Location: 0115 BH TO CLOSE

Stock #: 11534  
Stock Desc: 2025 TT COACHMEN  
CATALINA SUMMIT SERIES 164BHX  
Chassis #: 5ZT2CAEC5SK010070  
Serial #: 5ZT2CAEC5SK010070  
Mileage: 0  
Licence:

Invoice #:  
Date In: 30 DEC 24  
Promised: 31 JAN 25  
Date Sched:  
Completed: 15 JAN 25  
Warr. Date:

### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER - 3 HOUR PDI

CAUSE: Pdi...

CORRECTION: Pulled unit into bay and spent about an hr removing ice from ice storm. Gained access thru entry door and compartment. Filled fresh tank. Removed LP tank and filled. Hooked up 12v battery power. Checked all lights outside (Marker, turn, brake, awning). Checked Brakes and Brake-away switch. Checked Lugs and Tire Pressure. Checked Jacks, undercarriage, chassis, Coupling, safety chains. Checked roof seals and cap seals on windows, doors, compartments and Hookups. Light switch in bathroom is not in fitting properly. Gfi plugs in bathroom is not in evenly and was told no big deal by Ben and to leave it. 15A Fuse to the bedroom is blown. Replaced 15A fuse to bedroom and instantly blew again... USB ports are not working. Checked radio... no outside speakers are working. Figured out both USB blowing fuses and no outside B Speaker. Checked Fridge, Microwave, Stovetop, Stove Vent, TV, Antenna, AC, Furnace and Hot Water Heater. Filled grey and black tank with fresh water supply. Installed stickers on exterior. Stating Winterizing unit.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | JRK      | N/C   |
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### Parts

| Part # | Description           | Qty  | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034  | 55362 STD BATTERY BOX | 1.00 | N/C   | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 1.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 4.00 | N/C   | N/C   |

Subtotal for Job #PDINTT: 0.00

### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: Winterize unit





CORRECTION: Winterized unit and filled out checksheet.

| <b>Labor</b>                     |                           |      |          |             |
|----------------------------------|---------------------------|------|----------|-------------|
| Code                             | Description               |      | Mechanic | Total       |
| Z990                             | WINTERIZE UNIT            |      | JRK      | N/C         |
| <b>Parts</b>                     |                           |      |          |             |
| Part #                           | Description               | Qty  | Price    | Total       |
| 24181                            | -50 RV ANTI-FREEZE GALLON | 2.00 | N/C      | N/C         |
| <b>Other Services</b>            |                           |      |          |             |
| Code                             | Description               | Qty  | Price    | Total       |
| SS                               | SHOP SUPPLIES             | 1.00 | N/C      | N/C         |
| <b>Subtotal for Job #WINTER:</b> |                           |      |          | <b>0.00</b> |

**Job #1 - Internal**

COMPLAINT: THE REFRIGERATOR DOOR IS POPPING WHEN OPENING. NOTED ON DELIVERY

CAUSE: Popping on fridge door when opened

CORRECTION: The way they taped the door shelves was angled and shelf with tape was catching causing popping sound when opened.

| <b>Labor</b>                |                             |          |             |
|-----------------------------|-----------------------------|----------|-------------|
| Code                        | Description                 | Mechanic | Total       |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | JRK      | N/C         |
| <b>Subtotal for Job #1:</b> |                             |          | <b>0.00</b> |

**Job #2 - Internal**

COMPLAINT: BRAKES ARE NOT WORKING WITH THE TRUCK

CAUSE: No brakes from 7 way plug

CORRECTION: Fuse blown in junction box... replaced 15A fuse.

| <b>Labor</b>                |                             |          |             |
|-----------------------------|-----------------------------|----------|-------------|
| Code                        | Description                 | Mechanic | Total       |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | JRK      | N/C         |
| <b>Subtotal for Job #2:</b> |                             |          | <b>0.00</b> |

**Job #3 - Warranty**

COMPLAINT: LIGHT SWITCH IN THE BATHROOM NEEDS REWIRED.

CAUSE: Light switch wouldn't fit into cover.

CORRECTION: Removed cover and switch and lined up the switch mount with the cutout in the wall. Put it back together.

| <b>Labor</b>                |                             |          |              |
|-----------------------------|-----------------------------|----------|--------------|
| Code                        | Description                 | Mechanic | Total        |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | JRK      | 0.00         |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | JRK      | 0.00         |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | JRK      | 17.00        |
| <b>Subtotal for Job #3:</b> |                             |          | <b>17.00</b> |

**Job #4 - Warranty**

COMPLAINT: NONE OF THE USBS ARE WORKING

CAUSE: 15a fuses are blowing that is labeled bedroom

CORRECTION: All USB ports are not working... pulled all of the USB ports from walls and only 1 out of 4 are able to be pulled from wall, the other 3 are tangled behind GFCI wiring and wire nut connectors can't be





fully examined. Removed GFCI plugs and untangled wires and disconnected USB port. Furnace. 4th USB port couldn't be accessed so I had to go on the backside of wall and remove bathroom mirror and cut an access hole as instructed by Ben. Ran thru all the wired connections of USB ports and bedroom light... found the the ground from the Wire leading to the fuse has continuity with the power side of the bedroom light. I have to remove trim and upper panel where light is installed to follow and track down the issue. Had to remove a bunch of staples in both the trim and the panel which is time consuming. Found the switch in the outside compartment that powers the exterior front lights is wired into the same fuse and colors of wires do not match... red/white wire at switch turns to a purple/white at inside USB port. I ran a new power supply wire to complete circuitry and bypassed the wire that was being grounded out. I ran it under bed and into the switch in compartment on the constant power side. Then put everything back together (all areas worked on has pictures!).

| Labor                |                             |          |        |
|----------------------|-----------------------------|----------|--------|
| Code                 | Description                 | Mechanic | Total  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 0.00   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 85.00  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 0.00   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 510.00 |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |          | 0.00   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | BRM      | 170.00 |
| Subtotal for Job #4: |                             |          | 765.00 |

#### Job #5 - Warranty

COMPLAINT: NO OUTSIDE SPEAKERS

CAUSE: No outside speaker on Bside of radio

CORRECTION: Pulled the radio from wall and checked through the wires where I found the negative side of B Speaker unhooked which I connected with a new wire terminal.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 34.00 |
| Subtotal for Job #5: |                             |          | 34.00 |

#### Job #6 - Warranty

COMPLAINT: WILL NOT HOLD LP PRESSURE

CAUSE: Doing my DropTest on LP and losing pressure...

CORRECTION: Sprayed down all connection at Furnace, Water Heater and Stovetop... used bubbles 1st then used sniffer and found tiny leak on backside of furnace.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JRK      | 0.00  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | BRM      | 85.00 |
| Subtotal for Job #6: |                             |          | 85.00 |

|                          |               |
|--------------------------|---------------|
| Parts Total:             | 0.00          |
| Labour Total:            | 901.00        |
| Sublet Total:            | 0.00          |
| Extras Total:            | 0.00          |
| <b>WORK ORDER TOTAL:</b> | <b>901.00</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : \_\_\_\_\_

Date: 15 Jan 2025

W/O: 75742  
Promised Date: 31 JAN 25



Customer #: 1000  
BASDEN'S AMERICAN RV,



Customer Work  
Order

