

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2170843
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC5SK010070
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
		DEALER RO #	75742
		CLAIM START DATE	01/13/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-01-13 15:37:28 :: LIGHT SWITCH IN THE BATHROOM NEEDS REWIRED. Light switch wouldn't fit into cover. Removed cover and switch and lined up the switch mount with the cutout in the wall. Put it back together.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-01-13 15:40:39 :: NONE OF THE USBS ARE WORKING 15a fuses are blowing that is labeled bedroom All USB ports are not working... pulled all of the USB ports from walls and only 1 out of 4 are able to be pulled from wall, the other 3 are tangled behind GFCI wiring and wire nut connectors can't be fully examined. Removed GFCI plugs and untangled wires and disconnected USB port.Furnace. 4th USB port couldn't be accessed so I had to go on the backside of wall and remove bathroom mirror and cut an access hole as instructed by Ben. Ran thru all the wired connections of USB ports and bedroom light... found the the ground from the Wire leading to the fuse has continuity with the power side of the bedroom light. I have to remove trim and upper panel where light is installed to follow and track down the issue. Had to remove a bunch of staples in both the trim and the panel which is time consuming. Found the switch in the outside compartment that powers the exterior front lights is wired into the same fuse and colors of wires do not match... red/white wire at switch turns to a purple/white at inside USB port. I ran a new power supply wire to complete circuitry and bypassed the wire that was being grounded out. I ran it under bed and into the switch in compartment on the constant power side. Then put everything back together (all areas worked on has pictures!).			
Model#	Dlr Sub Hrs	6.00	Sub Labor Amt	\$1,020.00
Serial#	Appr Hrs	4.50	Appr Labor Amt	\$765.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME			

Labor

Line# 3	Operation Code	Operational Description		
	70-148-24-00-001705	Speaker Wiring - Appliances/Radio/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-01-13 15:42:14 :: NO OUTSIDE SPEAKERS No outside speaker on Bside of radio Pulled the radio from wall and checked through the wires where I found the negative side of B Speaker unhooked which I connected with a new wire terminal.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code Operational Description
50-134-24-00-001457 LP System - Includes Leak Test - LP Gas/LP Gas System/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-01-13 15:44:04 :: WILL NOT HOLD LP PRESSURE Doing
my DropTest on LP and losing pressure... Sprayed down all connection at Furnace, Water Heater and Stovetop...
used bubbles 1st then used sniffer and found tiny leak on backside of furnace.

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt	\$127.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$85.00

Notes
NEED TO KNOW WHAT THE CORRECTION IS.
loosen the fitting to make sure it was not cross threaded and cleaned threads and installed and
tightened to make sure it was not leaking any more
EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE

Submitted	Labor Amt	\$1,198.50	Approved	Labor Amt	\$901.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,198.50		Total	\$901.00

DEALER DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.