



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75741
Promised Date:
24 JAN 25

CUSTOMER WORK ORDER

WO #: 75741

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0110 GET WITH JEFF

Stock #: 11522
Stock Desc: 2025 TT COACHMEN
CATALINA 263BHCKLE
Chassis #: 5ZT2CARB2SN300959
Serial #: 5ZT2CARB2SN300959
Mileage: 0
Licence:

Invoice #:
Date In: 30 DEC 24
Promised: 31 JAN 25
Date Sched:
Completed: 09 JAN 25
Warr. Date:

Job #PDINTT - Internal

Transferred to BAS*75769 on 03 JAN 25
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

Transferred to BAS*75769 on 03 JAN 25
Estimate amount was 0.00
WINTERIZE UNIT AND DRAIN HOLDING TANKS.
INCLUDES 2 GALLONS OF ANTI-FREEZE
UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA
DE-WINTERIZATION IS NOT INCLUDED
NUMBER OF GALLONS USED _____

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Customer #: 1000
BASDEN'S AMERICAN RV,





Job #1 - Internal

COMPLAINT: THERE ARE DENTS UNDER THE WINDOWS ON THE SLIDE ROOM. NOTED ON DELIVERY

CAUSE: Dents under window on slideroom on the exterior

CORRECTION: Took pictures and discussed it with Ben and said to let it slide, damage was very minor.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #1:			0.00

Job #2 - Warranty

COMPLAINT: THE BATHROOM DOOR IS HITTING THE FRAME. NOTED ON DELIVERY

CAUSE: Bathroom door rubbing and not closing

CORRECTION: Adjusted striker plate, hinges and had to remove plastic door jam and remove caulk from where they put to much and caused it to sweel.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Subtotal for Job #2:			34.00

Job #3 - Warranty

COMPLAINT: THE POSSITIVE BATTERY CABLE IS TOO SHORT TO REACH THE BATTERY

CAUSE: Positive cables to short

CORRECTION: Removed undercarriage cover and untangled cable. And reinstalled battery box in closer location of cables and zip tied wires together neatly.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	42.50
Subtotal for Job #3:			42.50

Job #4 - Warranty

COMPLAINT: THE ENTRY DOOR IS HARD TO CLOSE AND IT FEELS LIKE IT IS IN A BIND

CAUSE: Door catching on striker plate and step catch.

CORRECTION: Adjusted striker plate. Added a spacer to step catch.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	34.00
Subtotal for Job #4:			34.00

Job #5 - Warranty

COMPLAINT: UNIT IS NOT SEALED ALL THE WAY AROUND THE WATER HEATER

CAUSE: Not sealed around Hot Water Heater

CORRECTION: Removed loose caulk and recaulked.

Labor Code	Description	Mechanic	Total
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Z990 MISC LABOUR CODE (EXTERNAL) JRK 34.00

Subtotal for Job #5: 34.00

Job #6 - Warranty

COMPLAINT: THE COMPARTMENT DOOR RUBS THE AWNING ARM WHEN OPENING

CAUSE: Compartment door rubbing awning arm

CORRECTION: Adjusted awning arm and resealed nuts to clear compartment door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	102.00

Parts

Part #	Description	Qty	Price	Total
5460	BLACK PUTTY TAPE 30'	1.00	6.47	6.47
F100359506	SILICONE, NEUTRAL CURE SILICONE 10.3	1.00	12.09	12.09

Subtotal for Job #6: 120.56

Job #7 - Warranty

COMPLAINT: THE BEDROOM DOOR IS WARPED

CAUSE: Door was warped/Bbent

CORRECTION: Found that the lower was was not squared with the top. Had to take wall apart and shift the bottom about an inch and put wall back together and adjusted striker plate.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	136.00

Subtotal for Job #7: 136.00

Job #8 - Internal

COMPLAINT: THE BAL LEVELING SYSTEM IS NOT LEVELING THE TRAILER PROPERLY

CAUSE: Self leveling was not programmed correctly

CORRECTION: Put system into manual mode and leveled out system and set the program mode to save settings

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #8: 0.00

Job #9 - Internal

COMPLAINT: THERE IS NO POWER GETTING TO THE WATER HEATER

CAUSE: No hot water

CORRECTION: Checked for power at switches, good. Removed external cover and found Internal breaker flipped. Reset breaker. Checked the units Shore Power Cord and found the adapted i was using was shorting out.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

W/O: 75741
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Subtotal for Job #9: 0.00

Job #10 - Warranty

COMPLAINT: OUTSIDE REFER IS MOUNTED WRONG AND HITS THE COMPARTMENT DOOR

CAUSE: Fridge door scrapping compartment door frame

CORRECTION: Removed mounting hardware and shimmer it up 1/8 inch.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	17.00

Subtotal for Job #10: 17.00

Job #11 - Warranty

COMPLAINT: THE DRAWER CLOSEST TO THE KITCHEN SINK IS HARD TO OPEN AND CLOSE

CAUSE: Drawer is dragging somewhere

CORRECTION: Located area dragging, under drawer where it locks to hold closed was dragging bottom of drawer. I adjusted the locker down an 1/8th in to clear drag.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	34.00

Subtotal for Job #11: 34.00

Parts Total:	18.56
Labour Total:	433.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	452.06

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Jan 2025

W/O: 75741
Promised Date: 31 JAN 25



Customer #: 1000
BASDENS AMERICAN RV,

