

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2170730  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CAUB1SX033826  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 205 / 205  
 ITEM # ACAT293TQBCKLE  
 DEALER RO # 75729  
 CLAIM START DATE 01/13/2025  
 CLAIM END DATE 01/01/1900

Labor rate: \$170.00  
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**

<b>Operation Code</b>	<b>Operational Description</b>		
20-69-24-00-000699	Compartment Door Frame - Exterior/Compartment Doors/Repair/No Tread Code		
<b>Complaint, Cause, Correction</b>			
Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:38:11 :: OUTSIDE KITCHEN COMPARTMENT THUMB LATCH WONT LOCK Latch on Kitchen Compartment wouldn't lock Adjusted Latch.			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$17.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$17.00

**Notes**

Pictures are required for this repair. Please provide the following pictures:  
 1. The complete item  
 2. The defect, if possible  
 3. Identifying marks, tags, labels, stamps - or location - or model/serial numbers  
 PHOTOS ADDED  
 AUTHORIZED AS REQUESTED

### Labor

**Line# 2**

<b>Operation Code</b>	<b>Operational Description</b>		
20-73-15-00-000745	Wheel Well Trim - Exterior/Fender Skirts/Wheel Well/Repair or Replace/No Tread Code		
<b>Complaint, Cause, Correction</b>			
Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:45:09 :: TRIM IN FRONT COMPARTMENT LOOSE DOOR SIDE Trim in compartment is loose Stapled trim into place.			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$34.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$34.00

**Notes**

### Labor

**Line# 3**

<b>Operation Code</b>	<b>Operational Description</b>		
30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code		
<b>Complaint, Cause, Correction</b>			
Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:45:55 :: CABINET BELOW FIRE PLACE LATCH NOT LINING UP RIGHT Latches on cabinet door not lining up Adjusted latches to line up.			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$17.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$17.00

**Notes**

### Labor

**Line# 4**

<b>Operation Code</b>	<b>Operational Description</b>		
60-140-01-00-001569	Aerator - Plumbing/Bathroom (Lavatory) Sink/Replace/No Tread Code		
<b>Complaint, Cause, Correction</b>			

Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:47:16 :: BATHROOM SINK WATER FLOW IS LOW No flow in bathroom sink Cleaned out aerator.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00  
Serial# Appr Hrs 0.10 Appr Labor Amt \$17.00

Notes  
EXCESSIVE AMOUNT REQUESTED.  
CHANGED TO SIMILAR REPAIR TIME

**Labor**

Line# 5 Operation Code 30-102-01-00-001096 Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:48:18 :: TRIM LOOSE IN BED ROOM NEAR DOOR Loose trim near bed Stapled trim into place.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00  
Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes

**Labor**

Line# 6 Operation Code 30-102-12-00-001100 Operational Description Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/ No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:55:15 :: SEAM TAPE LOOSE IN BEDROOM NEAR DOOR Seam tape came loose Put adhesive on seam tape to hold

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$17.00  
Serial# Appr Hrs 0.10 Appr Labor Amt \$17.00

Notes

**Labor**

Line# 7 Operation Code 30-96-24-00-000969 Operational Description Folding Table Leg, each - Interior/Folding Leg/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-01-13 14:56:19 :: 2 OF THE TABLE BASES ARE CRACKED Upper base mounts on the underside of table are cracked/split Replaced base mounts.

Model# Dlr Sub Hrs 0.60 Sub Labor Amt \$102.00  
Serial# Appr Hrs 0.30 Appr Labor Amt \$51.00

Notes  
EXCESSIVE AMOUNT REQUESTED.  
CHANGED TO SIMILAR REPAIR TIME

<b>Submitted</b>	Labor Amt	\$255.00	<b>Approved</b>	Labor Amt	\$187.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$255.00		Total	\$187.00

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

All repairs described have been inspected and are satisfactory.