

Pre-Authorization

Pre-Authorization number PA03787093			Reference no: 75703			Status: Approved			Approved by anglr			Approved date 12/20/2024			
Servicing Dealer		Name		Address			VIN			Retail sold on					
1194		Basden's American RV		Basden's American RV 600 E Baseline Rd Evansville, IN 47725			4YDFCGN21R2501823			11/25/2024					
Nu mbe r of	Root operation	Description		Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction					
1	4206108B	Stereo/Tape/CD F		0.00	0.30	0.30		1	0.30	Complaint:RADIO HAS A CRACK IN THE SCREEN NOTE: UNIT HAS BEEN WINTERIZED PER CUSTOMER Cause:FOUND RADIO HAS A CRACK IN THE SCREEN Correction:NEED TO PULL THE RADIO AND INSTALL NEW KRV - no vcb					
2	3201816A	Decorative Wood		0.00	0.20	0.10		1	0.10	Complaint:CUSTOMER ADVISES THAT THE INTERIOR TRIM ON THE SLIDE ROOM NEAR THE STEP IS LOOSE AND IS COMING DOWN. Cause:RECIEVED CODE FROM CUSTOMER. OPENED SLIDE ROOM. SET BRAD NAILS WITH HAMMER. SECURED TRIM WITH NEW BRAD NAILS. FILLED HOLES WITH PUTTY Correction:RECIEVED CODE FROM CUSTOMER. OPENED SLIDE ROOM. SET BRAD NAILS WITH HAMMER. SECURED TRIM WITH NEW BRAD NAILS. FILLED HOLES WITH PUTTY KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.					
3	1210816A	Leveling Jack - B		0.00	0.50			1	0.20	Complaint:ALL JACKS FAULT SHOWS ON THE SCREEN. CUSTOMER CAN RUN THE MANUALLY, BUT THEY WILL NOT RUN AUTOMATIC. Cause:Pulled the unit into the shop. Hooked up to shore power. Raised the front end up with a fork truck. Ran auto retract on Jack's. Set unit on the front Jack's. Ran auto level. Unit sits level. All Jack's and leveling system are working. Correction:Pulled the unit into the shop. Hooked up to shore power. Raised the front end up with a fork truck. Ran auto retract on Jack's. Set unit on the front Jack's. Ran auto level. Unit sits level. All Jack's and leveling system are working. KRV – Excluded from Limited Warranty: Calibration, Reprograming and Software Updates are not					

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

Pre-Authorization

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
Pre-Authorization number PA03787093					0.40				warrantable.

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