

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2150339
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZTBGAN00SR007126
USA		CHASSIS VIN	W1X8ND3Y1PT142590
		MILEAGE	2286
Labor rate:	\$170.00	SITE/WAREHOUSE	225 / 225
OWNER INFORMATION		ITEM #	GAB24QM
DANIEL BUGHER		DEALER RO #	75700
8096 WYNGATE CIR		CLAIM START DATE	12/13/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	11/08/2024	WARRANTY EXPIRATION DATE	11/08/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	13-517-11-01-003511	Battery - Bus Frame & Chassis/Engine/Electrical/Replace		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-13 16:57:30 :: CHECK THE CHASSIS BATTERY CUSTOMER STARTED AT 12/6 WITH 13V 12/7 TRIED TO START AND DIDNT 12/8 12.6---12/9 12.412/10 12.3 1211 STARTED AND DROVE 12/12 12.3 BATTERY IS SLOWLY GOING DOWN MIGHT HAVE AN INTERNAL DRAW IN THE CAMPER I located the battery and removed the trim and floor mat. I then disconnected the positive and negative terminals. The battery tester showed a surface charge. To assess the battery further, I connected a water pump to drain the voltage and then hooked up the tester again. The battery tested at 525 CCA and has a rating of 850. It needs to be replaced. NEED TO REPLACE THE BATTERY			
	Model#	Dlr Sub Hrs	2.50	Sub Labor Amt \$425.00
	Serial#	Appr Hrs	1.50	Appr Labor Amt \$255.00
	Notes			
	this is not a 2.5 hr repair.			
	goodwill this is a chassis part auth up to 150 dollars for battery UP TO 300 DOLLARS FOR BATTERY			

Labor

Line# 2	Operation Code	Operational Description		
	60-138-01-11-003336	Sani-Con Macerator Pump (Read Notes!!!) - Plumbing/Drainage System/ Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-13 16:58:39 :: **Task:** Check the Massarator I pulled the unit up onto the ramps and flushed the tank and pump. I checked the wiring leading to the pump and inspected the fuse. I removed the switch from the panel and tested it for power, finding 8 volts DC going through the wire. Next, I went back inside and pulled the fuse. Although the fuse was blown, it was still making enough contact internally to pass a continuity test. I replaced the fuse and reinstalled the switch. The pump is now functioning properly. I ran and flushed the tank and pump, then cleaned up the area. Additional Note : bhoffman@americanrvcenter.com, 2024-12-13 16:58:56 :: REPAIR			
	Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$127.50
	Serial#	Appr Hrs	0.75	Appr Labor Amt \$127.50
	Notes			

Submitted	Labor Amt	\$552.50	Approved	Labor Amt	\$382.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00

Total \$552.50

Total \$382.50

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.