



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75697
Promised Date:
24 DEC 24

CUSTOMER WORK ORDER

WO #: 75697

Customer: 54899 - WILLIS, JONATHON

A. - 812-664-0465

Tag:

Author: BJW

Location: 0127 BH TO CLOSE

Stock #: 11355

Stock Desc: 2024 TT COACHMEN

CATALINA 323BHDCKLE

Chassis #: 5ZT2CAXB7RX031097

Serial #: 5ZT2CAXB7RX031097

Mileage:

Licence:

Invoice #:

Date In: 12 DEC 24

Promised: 31 DEC 24

Date Sched:

Completed: 27 JAN 25

Warr. Date: 14 JUN 24

Job #1 - Warranty

COMPLAINT: UNIT WAS HERE BECAUSE THE FREEZER WOULD NOT STAY COLD. UNIT DID NOT DUPLICATE WHILE WITH TECH, BUT SERVICE WRITER PUT UNIT OUTSIDE OF BRETT'S BAY TO TEST FREEZER. AFTER 24 HOURS, FREEZER WOULD ONLY COOL TO 40 DEGREES.

CAUSE: Installing fridge with Greg...

CORRECTION: TESTED THE FRIDGE AND FOUND THAT IT NEEDS A CONTROL BOARD. FILLED OUT WARRANTY PAPERS AND PICTURE OF FRIDGE TAG IS ON WORK ORDER. INSTALLED CONTROL BOARD AND TURNED UNIT ON INSIDE SHOP. GOING TO LET UNIT COOL OVER NIGHT AND CHECK IT IN THE MORNING. AFTER I LET THE FRIDGE RUN OVER NIGHT, I FOUND THE FRIDGE TO BE 50 AND THE FREEZER WAS 18. I HAD THE UNIT SET TO COLDEST. I FILLED OUT A NEW GE SHEET TO SEE WHAT WARRANTY WANTS TO DO. WARRANTY SENT A NEW FRIDGE AND I INSTALLED IT. LET FRIDGE SET OVER THE WEEKEND. FREEZER IS AT 0 AND FRIDGE IS AT 45. WORKING AS IT SHOULD.

Assisted Greg with carrying Fridge in and lifting in cubby hole where it's mounted.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	119.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #1: 459.00

Parts Total: 0.00
Labour Total: 459.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 459.00



Customer #: 54899
WILLIS, JONATHON A.

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jan 2025

W/O: 75697
Promised Date: 31 DEC 24



Customer #: 54899
WILLIS, JONATHON A.

