

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2152082
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAXB7RX031097
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT323BHDSCKLE
JONATHON A WILLIS		DEALER RO #	75697
12135 E HICKORY LANE		CLAIM START DATE	12/17/2024
Oakland City, IN 47660		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/14/2024	WARRANTY EXPIRATION DATE	06/14/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	70-688-01-11-001989	Module/Control Board - Appliances/Refrigerator (GE)/Replace/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-12-17 10:01:07 :: The technician visited because the freezer was not maintaining a cold temperature. While the technician was present, the unit did not replicate the issue. However, the service writer placed the unit outside of Brett's bay to test the freezer's performance. After 24 hours, the freezer only cooled down to 40 degrees Fahrenheit. The technician tested the refrigerator and determined that it requires a new control board. Warranty paperwork has been completed, and a picture of the refrigerator's tag is attached to the work order. The installation of the new control board is necessary to address the refrigerator's performance issues. Following the installation, a thorough test of the refrigerator will be conducted to verify that it operates correctly and meets the required temperature standards. This testing will ensure that the unit functions properly and provides reliable cooling moving forward.		
Model#	GPV10FSNBSB	Dlr Sub Hrs	2.50
		Sub Labor Amt	\$425.00
Serial#	LT551708	Appr Hrs	1.20
		Appr Labor Amt	\$204.00
	Notes		
	PENDING VENDOR REVIEW		
	AUTHORIZED BY VND		
	Case Number: 00235413		
	Recreational Living approves R/R of WR87X32735 - GPV10 Control Board and 1.2 hours for labor.		
	Please provide the address and phone where the no charge replacement needs to ship.		

Labor

Line# 2	Operation Code	Operational Description	
	70-151-01-00-004012	GE Refrigerator - complete - Appliances/Refrigerator (House Type)/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-01-15 10:56:49 :: fridge not working we already replaced the board and it didnt work need to replace the fridge TESTED THE FRIDGE AND FOUND THAT IT NEEDS A CONTROL BOARD. FILLED OUT WARRANTY PAPERS AND PICTURE OF FRIDGE TAG IS ON WORK ORDER. INSTALLED CONTROL BOARD AND TURNED UNIT ON INSIDE SHOP. GOING TO LET UNIT COOL OVER NIGHT AND CHECK IT IN THE MORNING. AFTER I LET THE FRIDGE RUN OVER NIGHT, I FOUND THE FRIDGE TO BE 50 AND THE FREEZER WAS 18. I HAD THE UNIT SET TO COLDEST. I FILLED OUT A NEW GE SHEET TO SEE WHAT WARRANTY WANTS TO DO.		
Model#	GPV10FSNBSB	Dlr Sub Hrs	1.00
		Sub Labor Amt	\$170.00
Serial#	LT551708	Appr Hrs	1.50
		Appr Labor Amt	\$255.00
	Notes		
	PENDING VENDOR REVIEW		

AUTHORIZED PER VENDOR
VCB GE APPLIANCES

Case Number: 00235413

thread::yNPFgS0vdVivzb9EMu2tXwY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery**

Recreational Living approves R/R of GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Stainless, Right (GPV10FSNSB-R) and 1.5 hours for labor. lease

Please confirm that below address is correct.
AMERICAN RV CENTER
REF 2152082
600 E BASELINE ROAD
EVANSVILLE, IN 47725
812-867-5200

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

Submitted			Approved		
	Labor Amt	\$595.00		Labor Amt	\$459.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$595.00		Total	\$459.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	