

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75697
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54899 - JONATHON A. WILLIS
Address: 12135 E HICKORY LN OAKLAND CITY, IN

47660

Phone: 812-664-0465

Stock Number: 11355 - 2024 CATALINA 323BHDSCKLE 5ZT2CAXB7RX031097

VIN: 5ZT2CAXB7RX031097 HIN: SER#: 5ZT2CAXB7RX031097

Mileage: 0 Work Order Comp: 27 JAN 25

Auth. No: Dealer #:

Warr. Date: 14 JUN 24 Work Order Date: 12 DEC 24 Inv #: 413458

WO # Job # Description JOB INFORMATION

75697 1 UNIT WAS HERE BECAUSE THE FREEZER WOULD NOT STAY COLD. UNIT DID NOT DUPLICATE WHILE WITH TECH, BUT SERVICE WRITER PUT UNIT OUTSIDE OF BRETT'S BAY TO TEST FREEZER. AFTER 24 HOURS, FREEZER WOULD ONLY COOL TO 40 DEGREES.
Installing fridge with Greg...
TESTED THE FRIDGE AND FOUND THAT IT NEEDS A CONTROL BOARD. FILLED OUT WARRANTY PAPERS AND PICTURE OF FRIDGE TAG IS ON WORK ORDER. INSTALLED CONTROL BOARD AND TURNED UNIT ON INSIDE SHOP. GOING TO LET UNIT COOL OVER NIGHT AND CHECK IT IN THE MORNING. AFTER I LET THE FRIDGE RUN OVER NIGHT, I FOUND THE FRIDGE TO BE 50 AND THE FREEZER WAS 18. I HAD THE UNIT SET TO COLDEST. I FILLED OUT A NEW GE SHEET TO SEE WHAT WARRANTY WANTS TO DO. WARRANTY SENT A NEW FRIDGE AND I INSTALLED IT. LET FRIDGE SET OVER THE WEEKEND. FREEZER IS AT 0 AND FRIDGE IS AT 45. WORKING AS IT SHOULD. Assisted Greg with carrying Fridge in and lifting in cubby hole where it's mounted.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	170.00	170.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.70	170.00	119.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00

Claim : 75697

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      1.00     170.00     170.00
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00

                                Parts Total:      0.00
                                Labour Total:     459.00
                                Sublet Total:      0.00
                                Extras Total:      0.00

                                >>>> Claim Total:    459.00

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Customer Signature: _____

Date: _____