



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75690
Promised Date:
24 DEC 24



CUSTOMER WORK ORDER

WO #: 75690 (Appointment Date: 12 DEC 2024 - Time: 10:00am)

Customer: 54993 - CARDINAL,
BRANDON - 615-788-4383

Tag:

Author: BH

Location: 0128 CHECK STATUS WITH
SAR

Stock #: 11340

Stock Desc: 2024 TT FOREST RIVER

CHEROKEE TIMBERWOLF 16ML

Chassis #: 5NHTC7624RC113092

Serial #: 5NHTC7624RC113092

Mileage: 0

Licence:

Invoice #: 413509

Date In: 12 DEC 24

Promised: 31 DEC 24

Date Sched:

Completed: 29 JAN 25

Warr. Date: 05 JUL 24

Job #1 - Warranty

COMPLAINT:

CUSTOMER HAD A LEAK FROM THE DISHWASHER
AND IT LEAKED ON THE FLOOR AND TORE THE
FLOOR UP 1 HR TO PULL LINO BACK AND SEE
WHAT IS WRONG AND TAKE PICS

CAUSE: Water damage to the linoleum and floors from the dishwasher

CORRECTION: Cut along the edge of the linoleum and unscrew the base trim. Pulled the linoleum and took pictures of the damage to the floor and the water stain on the linoleum. Received the new linoleum and checked for damage. Rolled out the new linoleum to flatten out. Finished cutting the linoleum pulled the fridge out after unplugging it. Set the fridge in the living area, then pulled up the linoleum. Set the lodge linoleum on the new to try to match a pattern. Set the new linoleum in the kitchen floor and trim to the room size. Applied linoleum glue to the floor in sections. Rolled and pressed the linoleum to work out any wrinkles or air pockets. Let the glue dry, then stapled the trim around the linoleum with batten strips. Added a threshold in between the kitchen and bathroom door. Covered the new floor with plywood to move the fridge back in place and mounted. Did a once over to makes sure trim and accessories were in the proper placement. Had BEN approve of the work.

Customer #: 54993
CARDINAL, BRANDON



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	612.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	425.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	153.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
403405	BLUE HANDLE WASHER FITTING	1.00	9.11	9.11
10-0236	16051 1/2" x 5' PEX STICK	1.00	4.34	4.34
F100439530	LINOLEUM, 8' X LENGTH - DIAMONDFLOR/	4.00	10.42	41.68

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	87.00	87.00
FRT	FREIGHT	1.00	179.53	179.53

Subtotal for Job #1: 1,681.66

Job #2 - Warranty

COMPLAINT: ZEBRA BLIND BY THE LADDER THE FAR LEFT ONE DOES NOT WORK





CAUSE: Blind doesn't retract, blind valance

CORRECTION: Took a picture of the blind and tested but the blind would not retract. Unscrewed the blind valance from above the blind then checked the blind again. Blind now functions. The blind valance was sitting on the blind causing not to retract when pushing up on the blind. When pulling down on the blind it was more struggle, compared to the other blinds.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Subtotal for Job #2:			34.00

Job #3 - Warranty

COMPLAINT: THE LIGHT IN THE SHOWER DOES NOT WORK

CAUSE: Push button to the light

CORRECTION: Pushed the button to the fan and it works but the button to the light does not function. Pushed the button to the light and nothing happened such as a clicking. Received the new vent light for the shower and checked for damage. Unscrewed the vent from the inside and cut the sealer. Unscrewed the vent on the outside and disconnected the wires. Put new butyl tape on the new vent then screwed the vent to the exterior wall. Connected the wires in the inside and mounted the light then tested and added sealer.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Parts				
Part #	Description	Qty	Price	Total
9129	VENT, MAXX AIR 6" DOME FAN W/LED	1.00	55.06	55.06
10341	(CHEROKEE) SEALANT, GEOCEL 2300 MHRV	1.00	7.48	7.48

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-VENT	1.00	18.36	18.36
Subtotal for Job #3:				114.90

Job #4 - External

COMPLAINT: THE WATER HEATER DOOR WILL NOT OPEN FROM THE OUTSIDE

CAUSE: No problem with water heater door, human error

CORRECTION: Went to the water heater door on the exterior and slid the button towards the hinge and the door opened with ease. Shut the door and opened it again, door is functional.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: DISHWASHER NOT WORKING

CAUSE: No water per Bill service call

CORRECTION: Bill had shut off the water to the dishwasher because of a leak. When inspecting for the





leak found that the factory used the wrong size hose. The t valve at the wall and the blue valve behind the dishwasher are half inch diameter but the water that connects the to valves together was to big causing the hose to leak. Let the dishwasher run its cycle with no problems.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	76.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #5: 153.00

Job #6 - External

COMPLAINT: UNIT WAS FROZEN AND PARTS HAVE BEEN BUSTED

CAUSE: Frozen water heater,leaking

CORRECTION: Hooked up the garden hose to the city water connection then turned on the water and Immediately the water heater was leaking out water. Took a picture of the leak. Went to the backside of the water heater and by pass the water lines to find other leaks. Spotted the leak on the dishwasher which was the hose that the factory used was wrong size. After replacing the hose on the backside of the dishwasher tested the dishwasher by turning on the city water and staring a cycle. With the dishwasher running for 2 to 3 mins the city water started to leak and break from it freezing beforehand. Put in po sheet for a new water heater and the city water connection port. Received the city water connection and the water heater and checked for damage. Unscrewed the city water fill from the exterior wall and disconnected the water lines. Screwed on the new city water fill to the water lines and put foam tape on the backside and mounted. Trimmed the city water fill with geocel. Had to heatup the geocel to cut. Disconnected the lp line and power from the water heater and unscrewed from the exterior wall. Pulled out the bad water heater and threw it away. Put foam tape on the backside of the water heater then screwed it to the exterior wall. Connected the lp line and the power to the water heater. Trimmed the water heater with geocel.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
2022107542	TANKLESS WATER HEATER - 2GWH	1.00	N/C	N/C
20X59786A	WATER FILL, GRAVITY & CITY PLASTIC -	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-WATER HEATER AND FILL	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 4 gallons

CORRECTION: Drained the black, grey, fresh tanks. Had the water heater bypassed from previous job. Added 4 gallons thru the kitchen faucet, bathroom faucet, toilet, shower, outside shower, washer, dishwasher and depressed the city water connection.



W/O: 75690
Promised Date: 31 DEC 24



Customer #: 54993
CARDINAL, BRANDON



Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		SAR	N/C
Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	4.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Parts Total: 117.67
Labour Total: 1,581.00
Sublet Total: 0.00
Extras Total: 284.89
WORK ORDER TOTAL: 1,983.56

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Jan 2025

