

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2163373
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB8SU044963
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BHS-8
		DEALER RO #	75684
		CLAIM START DATE	01/03/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 60-668-01-00-001480	Operational Description City Water Connection - Plumbing/Nautilus Water Mgmt System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:40:46 :: THE BLACK TANK FLUSH INLET IS MISSING A GASKET GASKET/SCREEN IS MISSING. INSTALLED GASKET/SCREEN ON INLET.	
Model#	Dlr Sub Hrs 0.10	Sub Labor Amt \$17.00
Serial#	Appr Hrs 0.10	Appr Labor Amt \$17.00
	Notes	

Labor

Line# 2	Operation Code 20-56-19-00-000600	Operational Description Slide Out T-Molding, each - Exterior/Slide Out System-Seals, Exterior Room/ Reseal/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:41:56 :: THE SEALER ON THE WALL BEHIND THE SLIDE ROOM ON THE OUTSIDE IS NOT SEALING PROPERLY. THERE IS EXCESS SEALER ON THE WALL BEHIND THE SLIDE ROOM. APPLIED MINERAL SPIRITS TO THE WALL AND REMOVED WITH A TOWEL.	
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$34.00
Serial#	Appr Hrs 0.20	Appr Labor Amt \$34.00
	Notes	

Labor

Line# 3	Operation Code 30-103-24-00-001125	Operational Description Linoleum - Interior/Flooring/Repair/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:44:10 :: THERE IS A SCRATCH ON THE FLOOR. IT IS IN BETWEEN THE VENT AND THE ENTERTAINMENT CENTER. FOUND SPOT ON THE FLOOR THAT NEEDS FIXED	
Model#	Dlr Sub Hrs 0.00	Sub Labor Amt \$375.00
Serial#	Appr Hrs 0.00	Appr Labor Amt \$375.00
	Notes AUTHORIZED AS REQUESTED	

Labor

Line# 4	Operation Code 30-102-01-00-001116	Operational Description Ceiling Battens, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:45:13 :: THE BATTEN STRIPS ABOVE THE	

SLIDE IN THE BEDROOM ARE LOOSE The batten strips came loose above the slide room and one in the bedroom. Pushed batten strips onto the ceiling.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
Notes				

Labor

Line# 5	Operation Code	Operational Description		
	30-100-24-00-001050	Cabinet Stiles - Interior/Cabinetry/Repair/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:45:58 :: THERE ARE SEVERAL HOLES IN THE CABINETS UNDER THE SINK AND THE STOVE THAT NEED TO BE FILLED Staple holes need filled. Filled holes with putty.				
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00
Notes				
AUTHORIZED AS REQUESTED				

Labor

Line# 6	Operation Code	Operational Description		
	30-102-12-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:53:56 :: THERE IS GLUE ON THE WALL BEHIND THE DINETTE SEAT GLUE ON WALL. APPLIED MINERAL SPIRITS AND REMOVED GLUW WITH TOWEL.				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
Notes				

Labor

Line# 7	Operation Code	Operational Description		
	20-44-19-00-000553	Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:55:50 :: THERE IS EXCESS SEALER ON THE OUTSIDE REAR WALL. THIS IS ON THE TOP ROOF TRIM. THERE IS EXCESS SEALER ON THE ROOF TRIM. MOVED A LIFT TO THE UNIT. REMOVED SEALER.				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
Notes				

Labor

Line# 8	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:56:24 :: THE ENTRY DOOR IS HARD TO OPEN DOOR IS STICKING WHEN OPENING, APPLIED LUBRICANT TO DOOR LATCH. MOVED LATCH OVER SLIGHTLY WITH HAMMER.				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
Notes				

Labor

Line# 9	Operation Code	Operational Description
	70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-01-03 15:57:44 :: THE TELEVISION WILL NOT PICK UP CHANNELS PULLED BOOSTER OFF OF WALL. THE COAX CABLE IS NOT CONNEDCTED TO THE BOOSTER. USED HOOK TOOLS TO PULL COAX THROUGH THE CUT OUT. HOOKED UP COAX TO BOOSTER AND RAN A CHANNEL SCAN. NO CHANNELS WERE FOUND. THE FITTING ON LINE DOESNT LOOK LIKE ITS MAKING A GOOD		

CONNECTION. CUT END OFF. INSTALLED A NEW COAX FITTING. RAN A CHANNEL CAN AND TV IS PICKING UP CHANNELS. INSTALLED BOOSTER TO WALL.

Model#	Dlr Sub Hrs	1.20	Sub Labor Amt	\$204.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$102.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO 3X FLAT RATE

THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Submitted			Approved		
	Labor Amt	\$783.00		Labor Amt	\$681.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$783.00		Total	\$681.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.