

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2151899
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB8RX030716
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT263BHCKLE
MICHAEL ELLISON		DEALER RO #	75663
8200 OAK GROVE RD		CLAIM START DATE	12/17/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/08/2024	WARRANTY EXPIRATION DATE	03/08/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-55-24-00-003681	Awning Arm, each - Exterior/Awnings - Electrical (Carefree of Colorado)/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-17 08:33:26 :: REAR AWNING ARM NOT CLOSING ALL THE WAY Rear awning arm not closing all the way I first ran awning out to loosen the bolts to move the arm over towards the back of unit to allow it to close properly I then tightened up bolts and ran the awning back in and it is now closing properly			
Model#	V000572047	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
Serial#	0011439721	Appr Hrs	0.30	Appr Labor Amt \$51.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	40-124-01-11-001408	Solar Panel - Electrical/Solar Power/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-12-17 08:37:00 :: **Check Battery: Customer Reports Solar Charger Issues** The customer has informed me that their battery is not holding a charge when using the solar charger. During my inspection, I examined the battery and quickly realized that the solar panel was not activated. Once I turned the panel on, the battery initially read a voltage of 11.6 volts. To ensure optimal sunlight exposure, I repositioned the solar panel just outside the door. After doing so, the battery's voltage improved and rose to 12 volts, indicating a better charging status.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
	Notes			
	AUTHORIZED AS REQUESTED			

Submitted	Labor Amt	\$85.00	Approved	Labor Amt	\$85.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$85.00		Total	\$85.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.