

Pre-Authorization

Pre-Authorization number PA03782091 Reference no: 75662 Status: Approved Approved by hulld Approved date 12/10/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTSGN20R7105519 11/16/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300114A	Entrance Door - F	0.00	0.30	0.30		1	0.20	Complaint:THE ENTRY DOOR ON THE UNIT WILL NOT STAY LATCHED. AND CUSTOMER HAS TO SLAM THE DOOR VERY HARD TO GET IT TO CATCH. NEEDS ADJUSTED Cause:THE ENTRY DOOR WILL NOT STAY LATCHED. CUSTOMER HAS TO SLAM THE DOOR VERY HARD TO GET IT TO CATCH Correction:Moved unit up to shop from service lot. Removed latch striker plate from door frame. round away inside flange of door frame for more adjustment of latch plate. File edge smooth. Remounted latch striker plate on door frame. Checked operation of door latching. Door now latches closed without slamming. Close door and push on edge and door latches closed. Moved unit to service completed row.

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0.30

For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company