



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75656



CUSTOMER WORK ORDER

WO #: 75656 (Appointment Date: 06 DEC 2024 - Time: 01:00pm)

Customer: 54943 - LITTLEPAGE,
DONALD - 812-204-5261

Tag:
Author: BJW

Location: 1215 CHECK PREAUTH

Stock #: 11382

Stock Desc: (11382) 2024 COACHMEN
CATALINA 243RBSLE

Chassis #: 5ZT2CANB2RU043498

Serial #: 5ZT2CANB2RU043498

Mileage:

Licence:

Invoice #: 412618

Date In: 06 DEC 24

Promised:

Date Sched:

Completed: 10 DEC 24

Warr. Date: 29 JUN 24

Job #WINTER - External

COMPLAINT: WINTERIZING UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 2 gallons

CORRECTION: After the camper set over the weekend to thaw out drained the black, grey, and fresh tanks. Added 2 gallons thru the kitchen faucet, bathroom faucet, toilet, shower, outside shower, outside sprayport. Depressed city water connection. When winterizing found the shower wand to be cracked, got a job line for that repair.

NOTE: WE WILL NOT BE ABLE TO COVER PLUMBING REPAIRS IN THE SPRING AS A RESULT OF FREEZE DUE TO UNIT BEING FROZEN UPON ARRIVAL FOR WINTERIZATION

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C
Z990	WINTERIZE UNIT	SAR	N/C
Z990	WINTERIZE UNIT	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Internal

COMPLAINT: WHEN FRIDGE/FREEZER IS TURNED UP TO HIGH TO KEEP THINGS FROZE IT MAKES A BUZZING NOISE

CAUSE: Normal operation

CORRECTION: Plugged in the shore power, then turned on the fridge and set it on cold. Put antifreeze bottles with thermometers inside the fridge and freezer. Checked the thermometers the next day. Freezer is at 5 degrees, and the fridge is at 36 degrees. When opening the freezer door you can here it gurgling noise and sounds like the compressor is vibrating/ humming excessively when set on cold and coldest. Got with Ben and observed the fridge running. Discussed that the fridge is operating normally. The plastic drawers

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are just vibrating.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: SHOWER IS GETTING WATER ON THE FLOOR, WE HAVE AREADY WORKED ON THIS BEFORE, CHECK HISTORY

CAUSE: Not the drain, both corners were the shower meets the wall

CORRECTION: Use a garden hose and sprayed water all around in the shower. Noticed water leaking from the shower base trim where it meets the interior wall. Took silicone and packed it to fill the void. The following day sprayed water around in the shower but no leaks occurred after sealing with more silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: J WRAP ON OFF DOOR SIDE FRONT OF UNIT HAS COME LOOSE. MARKED WITH BLUE TAPE

CAUSE: Screw hole in the j wrap was stretched from flapping in the wind

CORRECTION: Pulled out the screw then cut a aluminum strip. Placed the aluminum strip on the back side and put the screw back in. Screw no holds firmly in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #4: 34.00

Job #5 - External

COMPLAINT: GIVE WRITER ESTIMATE FOR SWAPPING HIS CURRENT GRIDDLE WITH THE BALCKSTONE IN THE ENTRY DOOR

CAUSE: Different griddle install

CORRECTION: Removed the factory griddle the measured for the other griddle install. Drilled holes for the other griddle to set in place. Got the adapter to the griddle and tested. Showed Bj the griddle setup

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
5415A	5415 - Tabletop Griddle to RV Quick	1.00	N/C	N/C

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Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: TECH FOUND UNIT TO BE FROZEN UPON ARRIVAL FOR WINTERIZATION. THAWED UNIT OVER WEEKEND INDOORS AND ONLY PART THAT WE FOUND TO BE DAMAGED AS A RESULT OF FREEZE AT THIS TIME IS THE MASTER BATH SHOWER HEAD

CAUSE: Shower wand cracked

CORRECTION: While winterizing found the shower wand to have a crack in the handle. Went to the service writer advised that the shower wand needed to be replaced because of the shower wand freezing. Got the new shower wand the removed the cracked shower wand and put on the new shower wand and tested.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
680577	DF-SA135-WT WHITE SHOWER WAND	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Parts Total:	0.00
Labour Total:	34.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	34.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Dec 2024

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