



Warranty Authorization Form

Date: 4/3/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 83425 Unit: 7M5FV4637SA010117
Series: Valor Model: 2025VAL44V14
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 12026 DECAL - FRONT OR REAR - REPLACE
(photos required)

Fault Code: DELAMINATED

Serial #: Model #: Notes:

Problem: OUTSIDE OFF DOOR SIDE DECAL PEELING

Time Requested: .5

Cause: Off doorside rear decal's peeling. need to replace decal

Time Allowed: .5

Remedy: need to replace the decal

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 22624 RAMP DOOR - CABLE - REPLACE (Photos Required of Defect and Door Tag)(Morryde auth required)

Fault Code: BENT / BUCKLED

Serial #: Model #: Notes:

Problem: BENT RAMP CABLE CLIP

Time Requested: .1

Cause: Bent ramp cable clip need to replace the clip

Time Allowed: .1

Remedy: replace the clip

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 22467 HAPPIJAC - ADJUST

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: ALL 4 BOLTS FOR REAR BED LIFT SYSTEM ARE LOOSE

Time Requested: .4

Cause: I FOUND THAT THE 4 BOLTS THAT HOLD THE LOCKS FOR BACK REST ON THE REAR BED / HAPPY JACK SYSTEM WERE LOOSE. THEY NEEDED TO BE TIGHTENED UP SO THAT THEY WOULD WORK RIGHT. I TIGHTENED UP THE 4 BOLTS TO THE SLIDE LOCKS TO THE BACK REST AND NOW THE LOCKS WORK AS THEY SHOULD.

Time Allowed: .4

Sublet Repairs: 0.00

Remedy: I FOUND THAT THE 4 BOLTS THAT HOLD THE LOCKS FOR BACK REST ON THE REAR BED / HAPPY JACK SYSTEM WERE LOOSE. THEY NEEDED TO BE TIGHTENED UP SO THAT THEY WOULD WORK RIGHT. I TIGHTENED UP THE 4 BOLTS TO THE SLIDE LOCKS TO THE BACK REST AND NOW THE LOCKS WORK AS THEY SHOULD.

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 16095 THERMOSTAT - WALL - REPLACE (Model/Serial Photo Required of AC unit)(Vendor Auth required)

Fault Code: VENDOR

Serial #: na

Model #: na

Notes:

Problem: SCREEN ON CENTER A/C THERMOSTAT HAS DAMAGE

Time Requested: .5

Cause: Screen on center thermostat has bad spots in it need to repalce the thermostate

Time Allowed: .5

Remedy: need to replace the thermostat

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 5

Flat Rate Code: 12007A AWNING - INNER / OUTER ARM - REPLACE - LIPPERT (Model & Serial number required) (Photos required)

Fault Code: MISALIGNED

Serial #: na

Model #: na

Notes: - Sean B - 1/24/25/ - tech should be able to adjust arm.

Problem: DOOR SIDE REAR AWNING FRONT ARM NEEDS TO BE ADJUSTED

Time Requested: 1

Cause: Front awning arm on rear awning needs adjusted arm will not close all the way

Time Allowed: 1

Remedy: need to adjust the arm or replace please advise

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 6

Flat Rate Code: 14046 DOOR - INTERIOR - HINGED - ADJUST

Fault Code: MISALIGNED

Serial #:

Model #:

Notes:

Problem: ADJUST BEDROOM DOOR NOT LATCHING

Time Requested: .2

Cause: I found that the bedroom door would not close. I adjusted the hinges and striker plate.

Time Allowed: .2

Remedy: I found that the bedroom door would not close. I adjusted the hinges and striker plate.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 7

Flat Rate Code: 22413 MIRROR - REPAIR (Photos required) Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: GLUE ON BEDROOM MIRROR SLIDING DOOR

Time Requested: .1

Cause: FOUND SMALL SPOTS OF GLUE ON BEDROOM CLOSET DOOR MIRROR. CLEANED GLUE OFF MIRROR.

Time Allowed: .1

Remedy: FOUND SMALL SPOTS OF GLUE ON BEDROOM CLOSET DOOR MIRROR. CLEANED GLUE OFF MIRROR.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 8

Flat Rate Code: 12031B ENTRANCE DOOR - REPAIR (photo of door tag and defect required) Fault Code: MISALIGNED

Serial #:

Model #:

Notes:

Problem: MAIN DOOR STEPS ARE RUBBING DOOR JAM

Time Requested: .2

Cause: I FOUND THAT THE STEPS SUPPORTS THAT HOLD THE STEPS UP IN THE DOOR JAM FOR TRAVEL WERE VERY TIGHT IN THE DOOR JAM. I HAD TO ADJUST THE BRACKETS ON THE STEPS SO THAT THEY DONT GET STUCK IN THE DOOR JAM WHEN FOLDED IN.

Time Allowed: .2

Sublet Repairs: 0.00

Remedy: I FOUND THAT THE STEPS SUPPORTS THAT HOLD THE STEPS UP IN THE DOOR JAM FOR TRAVEL WERE VERY TIGHT IN THE DOOR JAM. I HAD TO ADJUST THE BRACKETS ON THE STEPS SO THAT THEY DONT GET STUCK IN THE DOOR JAM WHEN FOLDED IN.

Part Return Req: No

Status: Approved

Operation Line 9

Flat Rate Code: 14075 PANEL - INTERIOR WALL - REPAIR
(Photos required)

Fault Code: GAPS / VOIDS

Serial #:

Model #:

Notes:

Problem: HOLE OVER MAIN BED NEXT TO LIGHT NEEDS FILLED

Time Requested: .2

Cause: FOUND A HOLE IN THE CEILING OVER THE MAIN BED IN THE BEDROOM. LOOKS LIKE THE FACTORY MOVED THE LIGHT AND LEFT A SCREW HOLE BEHIND

Time Allowed: .2

Remedy: FOUND A HOLE IN THE CEILING OVER THE MAIN BED IN THE BEDROOM. LOOKS LIKE THE FACTORY MOVED THE LIGHT AND LEFT A SCREW HOLE BEHIND

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 10

Flat Rate Code: 22308 ENTRANCE DOOR - SCREEN DOOR - REPAIR
(photos of defect and door tag)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: BOTTOM OF SCREEN DOOR ON MAIN DOOR IS COMING APART

Time Requested: .3

Cause: I FOUND THAT THE BOTTOM OF THE SCREEN DOOR WAS FALLING OFF. I PUSHED THE CORNERS BACK IN AND THE DROPPED BACK OUT. I DRILLED HOLES AND ADDED SCREWS TO THE CORNERS TO KEEP THE CORNERS FROM FALLING OUT.

Time Allowed: .3

Remedy: I FOUND THAT THE BOTTOM OF THE SCREEN DOOR WAS FALLING OFF. I PUSHED THE CORNERS BACK IN AND THE DROPPED BACK OUT. I DRILLED HOLES AND ADDED SCREWS TO THE CORNERS TO KEEP THE CORNERS FROM FALLING OUT.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 11

Flat Rate Code: 22610 NAUTILUS PANEL - CITY WATER CONNECT -
REPLACE (Part return in US Required)

Fault Code: PART MISSING

Serial #:

Model #:

Notes:

Problem: BLACK TANK FLUSHERS, 2 ARE MISSING GROMMETS

Time Requested: .15

Cause: parts missing

Time Allowed: .1

Remedy: I FOUND THAT BOTH THE FRONT AND REAR BLACK TANK FLUSHER PORTS WERE MISSING THE GROMMETS. I INSTALLED NEW GROMMETS AND THEY NOW WORK AS THEY SHOULD.

Sublet Repairs: 0.00

Part Return Req: Yes

Status: Approved with Modifications

Operation Line 12

Flat Rate Code: 22359 HAPPIJAC - HINGE - REPAIR (photos required)

Fault Code: POOR PERFORMANCE

Serial #:

Model #:

Notes:

Problem: LOCKING PINS ON LOWER LEGS ARE NOT CATCHING ON REAR HAPPY JACK SYSTEM.

Time Requested: .1

Cause: Locking pens with holding legs in place

Time Allowed: .1

Remedy: 25792 Double Snap Button need to replace

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved