



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 75345  
Promised Date:  
20 NOV 24

### CUSTOMER WORK ORDER

WO #: 75345 (Appointment Date: 06 NOV 2024 - Time: 02:00pm)

Customer: 27945 - WENDEROTH, KENT  
- 812-204-4816

Tag:

Author: BH

Location: 0205 CHECK STATUS WITH  
JRK

Stock #:

Stock Desc: 2022 5W FOREST RIVER  
COLUMBUS 382fb

Chassis #:

Serial #: 4x4fcmp21n6013063

Mileage:

Licence:

Invoice #: 413728

Date In: 06 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 31 JAN 25

Warr. Date:



#### Job #1 - External

COMPLAINT: ONE OF THE BELL STOPS IS STUCK. THIS IS ON THE OFF DOOR REAR SLIDE.

CAUSE: The bell stop needs replaced. And possibly needs hole welded to make it smaller.

CORRECTION: INSTALLED NEW MOUNTING HARDWARE AND INSTALLED A NEW RAM AND MOTOR AND ALSO INSTALLED A PLATE ON THE WALL TO KEEP THE STOP BELL FROM GETTING STUCK IN THE FRAME, I ADJUSTED STOP BELL AND THE RAM ENDS TO STOP ROOM WHEN IT IS SEALED THEN I INSTALLED NEW EMERGENCY ACTUALTOR SHAFT AND TAPED UP THE UNDERBELLY.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
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#### Parts

Part #	Description	Qty	Price	Total
206768	206768 MANUAL OVERRIDE EXTENSION	1.00	N/C	N/C
7979	1059611 LH MOUNT - ELECTRIC SLIDE-RO	1.00	N/C	N/C
7978	1059621 RH MOUNT FOR ELECTRIC SLIDE-	1.00	N/C	N/C
122840	122840 STANDARD STOP CAN	1.00	N/C	N/C
F100042930	168956 ACTUATOR KIT	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-SLIDE PARTS	1.00	N/C	N/C

Subtotal for Job #1: 0.00

#### Job #2 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE SHOWER DOOR REPLACED. CUSTOEMR IS LOOKING AT A BOOK AND FINDING OUT WHAT THEY WANT TO DO

CAUSE: Replacement of shower upon request of customer...

CORRECTION: Retrieved new door and opened to check fitting. Removed trim atop shower walls that

Customer #: 27945  
WENDEROTH, KENT





blocked the shower door frame. Cut old silicone holding door frame in and removed Top frame with glass and both side frame pieces. Removing the bottom track frame was difficult due to the amount of silicone previously used to hold base frame in. Cleaned up area of old shower door to the best of my abilities. Started to assemble the new door and read the instructions which was poorly explained but after looking parts and instructions over once or twice I found out how it went together. Got new door and frame installed and sealed all around the wall and base frame with silicone. Stapled trim atop the shower liner back into place and sealed around their edges. Cleaned up all my supplies and mess.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Parts**

Part #	Description	Qty	Price	Total
10343	PIVOTING SHOWER DOOR	1.00	N/C	N/C
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C

**Subtotal for Job #2: 0.00**

**Job #3 - External**

COMPLAINT: ONE OF THE LAMPS IS MISSING FROM THE FRONT OF THE UNIT.

CAUSE: NOT COVERED

CORRECTION: INSTALLED NEW LIGHT LENS

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

**Parts**

Part #	Description	Qty	Price	Total
8263	RVPL7ABP AMBER PORCH LIGHT	1.00	N/C	N/C

**Subtotal for Job #3: 0.00**

**Job #4 - External**

COMPLAINT: ONE OF THE GRAY TANKS VALVES IS STUCK OPEN. CUSTOMER ADISES THAT ALL THREE ARE DIFFICULT TO OPEN AND CLOSE.

CAUSE: This unit has cable operated valves and the gray tank cable\handle is bent and will need replaced.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Parts**

Part #	Description	Qty	Price	Total
10114	VALVE, VALTER H1001H96-0 3" WITH 96"	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-VALVE	1.00	N/C	N/C

**Subtotal for Job #4: 0.00**

**Job #5 - External**

COMPLAINT: THE FURNACE WILL NOT COME ON OR TRY TO LIGHT.

CAUSE: .



CORRECTION: the furnace did not have power coming from the t stat controls i i got on roof and checked he ac unit and the wires did not go to ac controls i then searched the coach and found the lci one control unity x4 and foudn that it controls the furnace and the wire to furnace didnt have power so i disconnected power and let sir and then reconnected and reset the touch pad and then it started working .

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>

**Job #6 - External**

COMPLAINT: THE PIECE TO MANUALLY EXTEND AND RETRACT THE DOOR SIDE FRONT ROOM IS BROKEN.

CAUSE: the shaft for the manual operation is broken and the pin is twisted up i found the whole mount for the slide room is bent and need s replaced and the drive for the off door side slide

CORRECTION: INSTALLED NEW MOUNTING HARDWARE AND INSTALLED A NEW RAM AND MOTOR AND ALSO INSTALLED A PLATE ON THE WALL TO KEEP THE STOP BELL FROM GETTING STUCK IN THE FRAME , I ADJUSTED STOP BELL AND THE RAM ENDS TO STOP ROOM WHEN IT IS SEALED THEN I INSTALLED NEW EMERGENCY ACTUALTOR SHAFT AND TAPED UP THE UNDERBELLY.

**Subtotal for Job #6: 0.00**

**Job #WINTER - External**

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CORRECTION: winterized unit i blew out lines and then added antifreeze to kitchen faucet then the 2 bathroom faucets and the toilet and the shower then i did the ice maker and the wash machine and then the outside shower and drained the fresh and the black and gray tanks.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	BRM	N/C

<b>Parts</b>				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #WINTER: 0.00**

**Job #8 - External**

COMPLAINT: IT APPEARS THAT THE UNDERPINNING IS HANGING DOWN. INSPECT AND ADVISE

CAUSE: by the axles can be screwed in place the droop behind the axles is the fresh tank sagging i would have to remove the underbelly completely to see it but it seems like the fresh tank needs support under it.

CORRECTION: NOT COVERED THE UNDER BELLY IS PUSHED DOWN BY THE TANKS I CAN NOT CHANGE THIS

<b>Labor</b>			
Code	Description	Mechanic	Total



W/O: 75345  
Promised Date: 30 NOV 24



Customer #: 27945  
WENDEROTH, KENT



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

**Subtotal for Job #8: 0.00**

**Job #9 - External**

COMPLAINT: THERE IS WATER COMING IN THE DOORSIDE FRONT SLIDE ROOM. THIS ONLY HAPPENED WHEN CUSTOMER WAS USING THE BLACK TANK FLUSH VALVE.

CORRECTION: i installed a new check valve for the black tank flush

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

**Parts**

Part #	Description	Qty	Price	Total
C01285152	40395 VACUUM BREAKER, BK THE FLUSHER	1.00	N/C	N/C

**Subtotal for Job #9: 0.00**

**Job #FALLSLIDE2 - External**

COMPLAINT: INSPECT SLIDEROOM AND LUBRICATE ALL SEALS AND MECHANICALS.

CORRECTION: CHECKED SEALS AND LUBRICATED SEALS AND LUBRICATED THE UNDER RAILS ON THE SLIDE ROOMS

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Parts**

Part #	Description	Qty	Price	Total
13-3008	3X - CHEMISTRY SLIDE SEAL SAVER	1.00	N/C	N/C
13-3005	3X - CHEMISTRY EZ SLIDE LUBE	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #FALLSLIDE2: 0.00**

**Job #ROOFT - External**

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED. 50%PROMO THERE IS A TEAR ON THE ROOF JUST NEED TO TAPE IT UP ON THE DRIVER SIDE

CAUSE: Inspected roof and seams, clean and filled voids...

CORRECTION: Inspected roof and seams throughly... cleaned and filled in areas needing it.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Parts**

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C



Subtotal for Job #ROOFT: 0.00

**Job #7 - External**

COMPLAINT: BREAK AWAY NOT WORKING

CAUSE: NOT COVERED

CORRECTION: INSTALLED NEW BREAK AWAY SWITCH

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts Part #	Description	Qty	Price	Total
96-8382	Trailer Breakaway System Switch; With 48 Inch Wire/ Cable And Nylon Pin Assembly	1.00	N/C	N/C

Subtotal for Job #7: 0.00

**Job #10 - External**

COMPLAINT: FRONT A/C NOT WORKING

CAUSE: NOT COVERED

CORRECTION: FOUND THE WIRES UP AT THE AC ON THE ROOF IF I MOVED THE WIRES IT WOULD KICK ON AND RUN THEN IF I MOVED WIRES IT WOILD SHUT OFF I FOUND ONE WIRE WASNT MAKING OCNTACT WHERE THE CRIMPED THE WIRES SO I INSTALLED NEW CONNECTIONS ON EACH WIRE . AND AC RUNS NOW.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #10: 0.00

**Job #22V243 - Warranty**

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CAUSE: Recall LP Quick Connect...

CORRECTION: Replaced LP Quick Connect.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	51.00

Subtotal for Job #22V243: 51.00

**Job #410-1598 - Warranty**

COMPLAINT: INSIGNIA RANGE DEFLECTOR

CAUSE: Recall.. Range Deflector...

CORRECTION: Took picture of manufacturer label for parts request.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts Part #	Description	Qty	Price	Total
F100361521	RANGE PART - PFL: BACKSPLASH HEAT DE	1.00	8.94	8.94

W/O: 75345  
Promised Date: 30 NOV 24



Customer #: 27945  
WENDEROTH, KENT



**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-RANGE PART	1.00	18.38	18.38

**Subtotal for Job #410-1598: 69.82**

Parts Total: 8.94  
Labour Total: 93.50  
Sublet Total: 0.00  
Extras Total: 18.38  
**WORK ORDER TOTAL: 120.82**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 12 Feb 2025

Customer Signature : \_\_\_\_\_

W/O: 75345  
Promised Date: 30 NOV 24



Customer #: 27945  
WENDEROTH, KENT

