

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75330
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 55019 - TODD RASMUSSEN
Address: 768 BRECKENRIDGE PT CADIZ, KY

42211

Phone: 626-945-0215

Stock Number: 11269 - 2024 COUGAR HALF-TON 22MLS 4YDTCGK24RV502034

VIN: 4YDTCGK24RV502034 HIN:

SER#: 4YDTCGK24RV502034

Mileage:

Work Order Comp: 30 NOV 24

Auth. No:

Dealer #: 1194

Warr. Date: 13 JUL 24

Work Order Date: 05 NOV 24

Inv #: 412535

WO # Job # Description JOB INFORMATION

- 75330 5 MEDICINE CABINET DOES NOT STAY CLOSED WHEN TRAVEL
Cabinet magnet not strong enough
Inspected the medicine cabinet door, found that the magnet wasn't strong enough to hold a big cabinet door. Got with the service writer and warranty department for another type of latch. Received a push latch. Unscrewed the magnet latch from the cabinet then mounted the push latch in place. Checked the door as it latches and opens, latch has a stronger hold to keep the door close during travel.
- 75330 7 SHOWER SURROUND HAS A BOW IN THE BACK LEFT CORNER. SEE IF IT CAN BE CORRECTED
Shower wall to the shower pan
Inspected the shower wall, the wall was bowing out. Went to the parts department and got shower rivets. Drilled a hole the inserted the rivet to hold the wall to the pan. Took pictures.
- 75330 2 WHEN THE REFRIGERATOR COMES ON, IT HAS A LOUD RATTLE NOISE FOR THE THE FIRST MINUTE OR TWO AND THEN IT QUIETS.
Compressor vibration
Turned the dial on the fridge to cool then herd a rattle noise coming from the bottom of the fridge. Turned off the fridge the unscrewed the fridge from the cabinet. Pulled out the fridge and Powered on the fridge to locate the vibration. Pulled out all the plastic drawers but still had a vibration. Unscrewed the cover on the lower back side. Found the compressor to be rattling. Took a

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video of the vibration.

75330 1 THE FLOOR OF THE SHOWER WOBBLER LIKE IT IS NOT SEVURED PROPERLY.
 Not enough support under the shower pan
 Walked around in the shower and can feel soft spots. Unscrewed
 the access panel to the shower pan. Under the shower pan had very
 few wood supports. Couldn't reach to the back of the shower pan
 to add support. Added support with wood were reaching out to
 screw down the wood.

75330 9 NEAR THE LOUNGE CHAIR THE MATERIAL INSIDE THE WINDOW SEAL IS
 LOOSE AND NEEDS FIXED.
 Exterior window seal came apart from the window frame
 Checked the window seal on interior and exterior and found the
 seal was coming out of the window frame. Pushed the seal back in
 place then ran the slideroom in and out 5 times to see if it
 would fall out. Seal is secured to the frame.

75330 10 THE SMALL WINDOW IN THE KITCHEN THE VALANCE IS TILTED DOWN AND
 THE SUPPORT SCREW IS MISSING
 Screw is loose from the shade cover to the cabinet
 Inspected the shade cover found the screw was loose. Moved the
 screw over a bit and added another screw to help hold the shade
 cover.

75330 11 THERE IS A MYSTERY KNOB IN THE CUPHOLDER. NOT SURE WHERE IT GOES
 Fresh tank drain
 Went thru the camper inside and out to find a valve missing a
 handle. At the fresh tank drain the was no handle. Pushed the
 handle back in place and checked for any leaks after, none
 occurred.

Part No	Job#	Description	PARTS	Qty	Price	Total
RVDH316	5	H316 10LB. PUSH LATCH		1.00	12.49	12.49
APP013-140	7	25pk 1"PLASTIC RIVET WHIT		1.00	6.13	6.13
689212	2	Refrigerator - 10 Cu Ft - 12V - R		1.00	874.00	874.00

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	5	MISCELLANEOUS REPAIR		0.10	170.00	17.00
Z990	7	MISCELLANEOUS REPAIR		0.29	170.00	49.30
Z990	7	MISCELLANEOUS REPAIR		0.21	170.00	35.70
Z990	2	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.24	170.00	40.80

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Lab Code  Job#  Description          LABOUR          Hrs    Rate    Total
*****
Z990      2  MISCELLANEOUS REPAIR          0.94   170.00  159.80
Z990      2  MISCELLANEOUS REPAIR          0.82   170.00  139.40
Z990      1  MISCELLANEOUS REPAIR          0.21   170.00   35.70
Z990      1  MISCELLANEOUS REPAIR          0.29   170.00   49.30
Z990      9  MISCELLANEOUS REPAIR          0.20   170.00   34.00
Z990     10  MISCELLANEOUS REPAIR          0.20   170.00   34.00
Z990     11  MISCELLANEOUS REPAIR          0.10   170.00   17.00
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*****
Excode    Job#  Description          EXTRAS          Qty    Price    Total
*****
FRT        2  FREIGHT-REFER          1.00   341.47  341.47
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Parts Total: 892.62
Labour Total: 612.00
Sublet Total: 0.00
Extras Total: 341.47

>>>> Claim Total: 1,846.09

Customer Signature: _____

Date: _____