



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75322
Promised Date:
20 NOV 24

CUSTOMER WORK ORDER

WO #: 75322 (Appointment Date: 04 NOV 2024 - Time: 09:30am)

Customer: 3855 - McCONNELL, TODD

G. - 812-385-6823

Tag:

Author: BH

Location: 1125 BH TO CLOSE

Stock #: 11279

Stock Desc: 2024 5W KEYSTONE

COUGAR 316RLSSE

Chassis #: 4YDFCGR20R2502343

Serial #: 4YDFCGR20R2502343

Mileage: 0

Licence:

Invoice #:

Date In: 04 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 25 NOV 24

Warr. Date: 26 APR 24

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE IS WATER LEAKING FROM THE CEILING AIR VENT IN THE BEDROOM. THIS IS THE ONE CLOSEST TO THE DOOR SIDE OF THE BEDROOM. THIS IS DURING A HARD RAIN

CAUSE: POSSIBLE WATER ENTRY AT VENTS ON ROOF HAVING SMALL VOIDS IN SEALER.

CORRECTION: Sealed voids around ceiling vent on roof and small void at corner of crank up vent flange. Removed AC inside ceiling vent and tightened mounting bolts. After sealer sets up, will water test. Moved unit outside and put spray hose on roof in area of leak at 3:00 pm. on 11/7/2024.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE TABLE LATCH DOES NOT STAY LATCHED

CAUSE: THE TABLE LATCH DOES NOT STAY IN PLACE AND HOLD TABLE UP

CORRECTION: Reformed U brackets that secures locking rod to underside of table to hold rod in place when table is in up position.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	102.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #2: 102.00

Job #3 - Warranty

COMPLAINT: Above the couch on the back wall under the cabinet looking at left side ceiling panel with light hangs low

CAUSE: PANEL UNDER CABINET IS NOT SECURED TIGHT.

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CORRECTION: Secured panel to bottom of cabinet frame with small staples. Filled holes with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	34.00

Subtotal for Job #3: 34.00

Job #4 - Internal

COMPLAINT: THE FRONT AWNING RUNS SUPPER SLOWER THE THEN OTHER AWNING HAS BLOWN A FUSE

CAUSE: THE FRONT AWNING RUNS SUPER SLOWER THAN RTHE OTHER AWNING. HAS BLOWN A FUSE.

CORRECTION: Checked operation of both patio awnings. Both awnings are operating at about the same speed. Ran both out and in several times. Could not get it to blow a fuse.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: THE TOPPER ON THE LEFT OF THE ENTRY DOOR SAGS AND WILL HOLD WATER AND DUMP IT ON THE STEPS

CAUSE: THE TOPPER ON THE LEFT OF THE ENTRY DOOR SAGS AND WILL HOLD WATER AND DUMP IT ON THE STEPS

CORRECTION: Took pictures of the topper on the left of entry door. Topper is not sagging.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: THE BED ROOM TOPPER IS SAGING

CAUSE: THE BEDROOM TOPPER IS SAGGING

CORRECTION: Took pictures of bedroom topper awning with room out. Awning is flat and not sagging. The weight of rain water will make it sag and hold water because it is not a rigid surface.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: THERE IS WOOD PEALING TO THE RIGHT OF THE MICROWAVE

CAUSE: THERE IS WOOD TRIM COVER PEALING TO RIGHT OF MICROWAVE
Cabinet

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CORRECTION: 11/7/2024: Turned in parts request for new cabinet style. (2 x 26 x 3/4).
Removed cabinet door. Removed stile with damage. Cut new stile and installed. Put cabinet door back.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	BB	153.00

Parts

Part #	Description	Qty	Price	Total
665800	Stile - Radius - 18mm x 2" x 96" - C	1.00	9.05	9.05

Other Services

Code	Description	Qty	Price	Total
FRT	UPS- STILE	1.00	83.22	83.22

Subtotal for Job #7: 245.27

Parts Total: 9.05
Labour Total: 289.00
Sublet Total: 0.00
Extras Total: 83.22
WORK ORDER TOTAL: 381.27

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 Nov 2024

W/O: 75322
Promised Date: 30 NOV 24



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