



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 75299
Promised Date:
20 NOV 24

CUSTOMER WORK ORDER

WO #: 75299 (Appointment Date: 01 NOV 2024 - Time: 02:00pm)

Customer: 51858 - WOODASON,
ROBERT - 812-201-5540

Tag:

Author: BJW

Location: 1118 CHECK PREAUTH

Stock #: 11396

Stock Desc: (11396) 2024 COACHMEN
CATALINA 263BHSCLE

Chassis #: 5ZT2CARB1RN300378

Serial #: 5ZT2CARB1RN300378

Mileage:

Licence:

Invoice #:

Date In: 01 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 18 NOV 24

Warr. Date: 20 SEP 24

Job #1 - Warranty

COMPLAINT: THE WIPER SEALS ARE NOT FLIPPING ON THE FRONT AND THE TOP OF THE SLIDE ROOM. CUSTOMER THINKS THAT THE SLIDE ROOM IS NOT IN THE MIDDLE OF THE HOLE AND MAY BE OUT OF ADJUSTMENT.

NOTE:

CAUSE: The wiper seals aren't flipping back and forth because the room is out of square and is not putting enough pressure on the seal on the top. The front seals are so tight that the outside wiper seal is stuck in between the inside seal. Pulled seal out. Loosened bolts on slide room. Adjusted the rear arm to pull the room back away from the front and move both brackets towards the front. Tightened bolts. Ran room in and out.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	255.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 425.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT ONE OF THE INSIDE SPEAKERS IS ON A AND ONE IS ON B. ONE OF THE OUTSIDE SPEAKERS IS ON A AND ONE IS ON B AS WELL

CAUSE: Radio speakers are not hooked up correctly.

CORRECTION: Removed cover plate. Removed stereo from cut out. Located wires and inspected. Both outdoor speakers have their negative wires crossed. Out door left and indoor left speaker were swapped. Cut off wire ends and removed insulation to create better contact. Secured wires. Tested radio. A and b sides are now separated. Installed radio and cleaned up wire.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	85.00

Customer #: 51858
WOODASON, ROBERT



Subtotal for Job #2: 85.00

Job #3 - Warranty

COMPLAINT: CUSTOMER PRESSED THE CITY WATER INLET WHEN HE WINTERIZED UNIT AND NOW IT WILL NOT RESEAT. IT CURRENTLY LEAKS ANTIFREEZE FROM THE CITY INLET PORT.

CAUSE: The city water inlet has failed and needs to be replaced.

CORRECTION: Removed screws and inlet. Received new inlet from parts. Secured inlet and tested for leaks. Applied butol tape to inlet and secured with screws. Applied tape around inlet and sealed with silicone.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	51.00

Parts				
Part #	Description	Qty	Price	Total
681162	94214 PW CITY WATER W/BRASS CHECK VA	1.00	22.28	22.28

Subtotal for Job #3: 73.28

Job #4 - Internal

COMPLAINT: CUSTOMER FIRED THE ELECTRIC SIDE OF THE WATER HEATER WHEN THE TANK WAS EMPTY. CUSTOMER WOULD LIKE TO KNOW IT THE ELEMENT IS GOOD OR NOT.

CAUSE: The customer wants us to check the electric heating element on the water heater. The element wasturned on without water inside.

CORRECTION: Pulled unit into the shop. Hooked up tester to water heater drain plug and filled with water since the unit is winterized. Filled tank and turned on element. The water heater element is functioning as it should. Drained water heater.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #4: 0.00

Job #300-1791 - Warranty

COMPLAINT: HDMI HOOKUP

CAUSE: Hdmi was unplugged. Plugged in cable.

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	17.00

Subtotal for Job #300-1791: 17.00

Parts Total: 22.28
Labour Total: 578.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 600.28

W/O: 75299
Promised Date: 30 NOV 24

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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Nov 2024

W/O: 75299
Promised Date: 30 NOV 24



Customer #: 51858
WOODASON, ROBERT

