

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75299
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51858 - ROBERT WOODASON
Address: 3507 E EVANS AVE TERRE HAUTE, IN

47805

Phone: 812-201-5540

Stock Number: 11396 - 2024 CATALINA 263BHCKLE 5ZT2CARB1RN300378

VIN: 5ZT2CARB1RN300378 HIN: SER#: 5ZT2CARB1RN300378

Mileage: 0 Work Order Comp: 18 NOV 24

Auth. No: Dealer #:

Warr. Date: 20 SEP 24 Work Order Date: 01 NOV 24 Inv #: 411878

WO # Job # Description JOB INFORMATION

75299 3 CUSTOMER PRESSED THE CITY WATER INLET WHEN HE WINTERIZED UNIT AND
NOW IT WILL NOT RESEAT. IT CURRENTLY LEAKS ANTIFREEZE FROM THE
CITY INLET PORT.
The city water inlet has failed and needs to be replaced.
Removed screws and inlet. Received new inlet from parts. Secured
inlet and tested for leaks. Applied butol tape to inlet and
secured with screws. Applied tape around inlet and sealed with
silicone.

75299 1 THE WIPER SEALS ARE NOT FLIPPING ON THE FRONT AND THE TOP OF THE
SLIDE ROOM. CUSTOMER THINKS THAT THE SLIDE ROOM IS NOT IN THE
MIDDLE OF THE HOLE AND MAY BE OUT OF ADJUSTMENT. NOTE:
The wiper seals aren't flipping back and forth because the room
is out of square and is not putting enough pressure on the seal
on the top. The front seals are so tight that the outside wiper
seal is stuck in between thw inaide seal. Pulled seal out.
Loosened bolts on slide room. Adjusted the rear arm to pull the
room back away from the front and move both brackets towards the
front. Tightened bolts. Ran room in and out.
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75299 2 CUSTOMER ADVISES THAT ONE OF THE INSIDE SPEAKERS IS ON A AND ONE
IS ON B. ONE OF THE OUTSIDE SPEAKERS IS ON A AND ONE IS ON B AS
WELL
Radio speakers are not hooked up correctly.
Removed cover plate. Removed stereo from cut out. Located wires

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and inspected. Both outdoor speakers have their negative wires crossed. Out door left and indoor left speaker were swapped. Cut off wire ends and removed insulation to create better contact. Secured wires. Tested radio. A and b sides are now separated. Installed radio and cleaned up wire.

75299 -1791 HDMI HOOKUP
Hdmi was unplugged. Plugged in cable.

Part No	Job#	Description	PARTS	Qty	Price	Total
BBM94214	3	94214 PW CITY WATER W/BRASS CHECK		1.00	22.28	22.28

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	170.00	51.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.50	170.00	255.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	170.00	170.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.50	170.00	85.00
Z990	1791	MISC LABOUR CODE (EXTERNAL)		0.10	170.00	17.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00

Parts Total: 22.28
Labour Total: 578.00
Sublet Total: 0.00
Extras Total: 0.00

>>>> Claim Total: 600.28

Customer Signature: _____

Date: _____