



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75295
Promised Date:
20 NOV 24

CUSTOMER WORK ORDER

WO #: 75295 (Appointment Date: 01 NOV 2024 - Time: 11:00am)

Customer: 55325 - CARTWRIGHT, RAY - Stock #:

(270) 836-2236

Tag: BJ - PARTS ORDERED 11-19

Author: BJW

Location: 1125 BH TO CLOSE

Stock Desc: 2023 5W KEYSTONE

MONTANA HIGH COUNTRY

Chassis #:

Serial #: 4YDFHMS20PA741646

Mileage:

Licence:

Invoice #: 412133

Date In: 01 NOV 24

Promised: 30 NOV 24

Date Sched:

Completed: 26 NOV 24

Warr. Date:

Job #1 - External

COMPLAINT: KITCHEN SLIDE ROOM WILL NOT GO ALL THE OUT NOTE: THIS UNIT HAS BEEN WINTERIZED PER CUSTOMER.

NOTE: CUSTOMER NEEDS UNIT BY AT LEAST 1107.

CAUSE: RAN ROOM OUT AND IT IS SEATED AGAINST THE SEALS

CORRECTION: I FOUND THAT THE SLIDE ROOM WAS NOT GOING OUT AT THE TOP AS FAR AS THE BOTTOM. I ADJUSTED THE PITCH OF THE SLIDE ROOM. AFTER ADJUSTING THE PITCH, THE SLIDE ROOM STILL HAD A GAP ALL THE WAY AROUND THE SLIDE ROOM AND THE SEALS MADE VERY LITTLE CONTACT WITH THE ROOM. I ADJUSTED THE SLIDE ROOM OUT 1/2" TO GET THE SLIDE ROOM TO FIT BETTER.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: REAR LADDER IS LOOSE

CAUSE: The ladder posts was loose

CORRECTION: Tightened up each post and mounting plate.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	85.00

Subtotal for Job #2: 85.00

Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT THE AUTO LEVELING SYSTEM IS NOT WORKING. HIS PARKING AREA AT HOME SLOPES DOWN TOWARDS THE NOSE OF THE TRAILER.

CAUSE: RAN LEVELING ND THE FRONT KEPT GOING UP AND I HAD TO SHUT DOWN

CORRECTION: THE LEVELING SYSTEM HAD A LEVEL SENSOR ERROR SHOW UP ON THE DISPLAY. I CHECKED THE WIRING AT THE CONTROL BOARD AND IT ALL LOOKS GOOD. I



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FOLLOWED THE LEVEL SENSOR WIRING TO THE SENSOR. I UNPLUGGED THE SENSOR FROM THE HARNESS AND IT LOOKED LIKE ONE OF THE SENSOR WIRES WAS NOT ALL THE WAY IN THE PLUG. I PLUGGED THE SENSOR BACK INTO THE HARNESS. I HONED THE JACKS AND RESET THE ZERO POINT. TESTED SYSTEM AND IT IS WORKING AS IT SHOULD.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A SCREW BROKEN OFF UNDER THE OVERHANG NEAR THE PIN BOX AND THE PANELING IS HANGING DOWN AS A RESULT.

CAUSE: Found screws around pin box broken

CORRECTION: Had to paint new screws and installed then added 3 more screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	85.00
Subtotal for Job #4:			85.00

Job #5 - Warranty

COMPLAINT: CO2 ALARM BEEPS WHEN CUSTOMER SITS IN STORAGE. UNIT IS EQUIPPED WITH A BATTERY SHUT OFF, AND CUSTOMER LEAVES IT IN THE ON POSITION WHEN IN STORAGE. HOWEVER HE ALSO KEEPS THE UNIT PLUGGED INTO SHORE POWER WHEN IN STORAGE. VOLT GAUGE SHOWS AS HIGH AS 14.6 VOLTS WHEN UNIT IS PLUGGED IN SO IT DOES APPEAR THAT IT IS CHARGING.

CAUSE: CO LP DETECTOR IS BEEPING I RESET AND IT STILL BEEPS I SHUT OFF THE POWER AND RESET AND HOUR LATER IT STARTED BEEPING AGAIN.

CORRECTION: I REMOVED THE OLD CO2 ALARM AND INSTALLED A NEW ONE.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	34.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00

Parts				
Part #	Description	Qty	Price	Total
688071	Alarm - LP/CO - Combo - Detector - 1	1.00	39.88	39.88

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-JOBS 5,6	1.00	20.30	20.30
Subtotal for Job #5:				94.18

Job #6 - Warranty

COMPLAINT: ONE OF THE FAUCET HANDLES IN THE BATHROOM IS BROKEN OFF.

CAUSE: FAUCET HANDLE IS BROKEN THE FAUCET WILL NEED REPLACED

CORRECTION: I REMOVE FAUCET WITH MISSING HANDLE AND INSTALLED A NEW FAUCET. TESTED IT AND IT IS WORKING AS IT SHOULD.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	85.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00

Parts				
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Part #	Description	Qty	Price	Total
678376	Faucet - Lavatory - 4" - Single Leve	1.00	32.23	32.23

Subtotal for Job #6: 117.23

Job #7 - External

COMPLAINT: CUSTOMER ADVISES THAT THERE IS NOT MUCH WATER PRESSURE AT THE SHOWER FAUCET. ALL OF THE OTHER FIXTURES SEEM TO HAVE GOOD PRESSURE, BUT NOT THE SHOWER FAUCET.

CAUSE: HOOKED UP A GALLON OF ANTIFREEZE AND RAN THE SHOWER AND IT HAD REALLY GOOD PRESSURE HAD BEN WITNESS IT.

CORRECTION: CHECKED SHOWER AGAIN AND COULD NOT FIND ANYTHING WRONG WITH IT. I TOOK IT APART AND COULD NOT FIND ANYTHING WRONG WITH IT. IT IS JUST A RV WATER SAVER HEAD. IF CUSTOMER WANTS BETTER FLOW, THEY WILL NEED TO PUT A HOME STYLE SHOWER HEAD IN IT.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #7: 0.00

Parts Total: 72.11
 Labour Total: 289.00
 Sublet Total: 0.00
 Extras Total: 20.30
WORK ORDER TOTAL: 381.41

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Dec 2024

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