

Pre-Authorization

12/3/20
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Pre-Authorization number PA03771061 Reference no: 75295 Status: Approved Approved by hull Approved date 11/15/2024
 Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFHMS20PA741646 11/11/2023
 600 E Baseline Rd
 Evansville, IN 47725

Job #	Root Cause	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2203716A	Ladder - Exterior	0.00	0.90	0.50		1	0.30	Complaint: REAR LADDER IS LOOSE Cause: The ladder posts was loose Correction: Tightened up each post and mounting plate. HAD TO REMOVE EACH STAND OFF TO TIGHTEN
2	1212806A	Leveling Jack - T	0.00	0.40			1	0.30	Complaint: CUSTOMER ADVISES THAT THE AUTO LEVELING SYSTEM IS NOT WORKING. HIS PARKING AREA AT HOME SLOPES DOWN TOWARDS THE NOSE OF THE TRAILER. Cause: RAN LEVELING AND THE FRONT KEPT GOING UP AND I HAD TO SHUT DOWN Correction: I SET THE ZERO POINT AND NOW SYSTEM LEVELS AS IT SHOULD.

KRV - Excluded from Limited Warranty:
 Calibration, Reprogramming and Software Updates are not warrantable.

3	2100314A	Pinbox Cover	0.00	0.50	0.50		1	0.30	Complaint: CUSTOMER ADVISES THAT THERE IS A SCREW BROKEN OFF UNDER THE OVERHANG NEAR THE PIN BOX AND THE PANELING IS HANGING DOWN AS A RESULT. Cause: Found screws around pin box broken Had to paint new screws and installed then added 3 more screws. Correction: Had to paint new screws and installed then added 3 more screws.
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4	4203906B	Detector, CO - Re	0.00	0.50	0.20		1	0.20	Complaint: CO2 ALARM BEEPS WHEN CUSTOMER SITS IN STORAGE. UNIT IS EQUIPPED WITH A BATTERY SHUT OFF, AND CUSTOMER LEAVES IT IN THE ON POSITION WHEN IN STORAGE. HOWEVER HE ALSO KEEPS THE UNIT PLUGGED INTO SHORE POWER WHEN IN STORAGE. VOLT GAUGE SHOWS AS HIGH AS 14.6 VOLTS WHEN UNIT IS PLUGGED IN SO IT DOES APPEAR THAT IT IS CHARGING. Cause: CO LP DETECTOR IS BEEPING I RESET AND IT STILL BEEPS I SHUT OFF THE POWER AND RESET AND HOUR LATER IT STARTED BEEPING AGAIN.
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Customer must use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the dealer.

e-Authorization

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Ju	Root	Description	Sublet	Sub hours	Approved	Actual	Qty	Base	Complaint / Cause / Correction
of	operation			hours	hours	hours		hours	
5	6100206B	Bath Faucet - Ref	0.00	1.00	0.50		1	0.50	Correction:NEED TO REPLACE THE DETECTOR KRV - VCB Complaint:ONE OF THE FAUCET HANDLES IN THE BATHROOM IS BROKEN OFF. Cause:FAUCET HANDLE IS BROKEN THE FAUCET WILL NEED REPLACED Correction:REPLACE THE FAUCET HANDLE KRV - VCB
e-Authorization number PA03771061					1.70				

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the manufacturer.