

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75295
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 55325 - RAY CARTWRIGHT
Address: 365 OFFUTT RD.
MADISONVILLE, KY
42431
Phone: (270) 836-2236

Stock Number: 2023 MONTANA HIGH COUNTRY

VIN: HIN: SER#: 4YDFHMS20PA741646

Mileage: Work Order Comp: 26 NOV 24

Auth. No: Dealer #: 1194

Warr. Date: Work Order Date: 01 NOV 24 Inv #: 412419

WO # Job # Description JOB INFORMATION

75295 5 CO2 ALARM BEEPS WHEN CUSTOMER SITS IN STORAGE. UNIT IS EQUIPPED WITH A BATTERY SHUT OFF, AND CUSTOMER LEAVES IT IN THE ON POSITION WHEN I N STORAGE. HOWEVER HE ALSO KEEPS THE UNIT PLUGGED INTO SHORE POWER WHEN IN STORAGE. VOLT GAUGE SHOWS AS HIGH AS 14.6 VOLTS WHEN UNIT IS PLUGGED IN SO IT DOES APPEAR THAT IT IS CHARGING.
CO LP DETECTOR IS BEEPING I RESET AND IT STILL BEEPS I SHUT OFF THE POWER AND RESET AND HOUR LATER IT STARTED BEEPING AGAIN. I REMOVED THE OLD CO2 ALARM AND INSTALLED A NEW ONE.

75295 6 ONE OF THE FAUCET HANDLES IN THE BATHROOM IS BROKEN OFF. FAUCET HANDLE IS BROKEN THE FAUCET WILL NEED REPLACED I REMOVE FAUCET WITH MISSING HANDLE AND INSTALLED A NEW FAUCET. TESTED IT AND IT IS WORKING AS IT SHOULD.

75295 2 REAR LADDER IS LOOSE
The ladder posts was loose
Tightened up each post and mounting plate.

75295 4 CUSTOMER ADVISES THAT THERE IS A SCREW BROKEN OFF UNDER THE OVERHANG NEAR THE PIN BOX AND THE PANELING IS HANGING DOWN AS A RESULT.
Found screws around pin box broken
Had to paint new screws and installed then added 3 more screws.

Claim : 75295

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WO #      Job #   Description      JOB INFORMATION
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Part No   Job#   Description      PARTS           Qty   Price   Total
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688071    5   Alarm - LP/CO - Combo - Detector  1.00  39.88  39.88
678376    6   Faucet - Lavatory - 4" - Single L  1.00  32.23  32.23

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*****
Lab Code  Job#   Description      LABOUR           Hrs   Rate   Total
*****
Z990      5   MISCELLANEOUS REPAIR          0.20  170.00  34.00
Z990      5   MISCELLANEOUS REPAIR          0.00  170.00   0.00
Z990      6   MISCELLANEOUS REPAIR          0.50  170.00  85.00
Z990      6   MISCELLANEOUS REPAIR          0.00  170.00   0.00
Z990      2   MISCELLANEOUS REPAIR          0.50  170.00  85.00
Z990      4   MISCELLANEOUS REPAIR          0.50  170.00  85.00

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Excode   Job#   Description      EXTRAS           Qty   Price   Total
*****
FRT      5   UPS-JOBS 5,6                1.00  20.30  20.30

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Parts Total:      72.11
Labour Total:     289.00
Sublet Total:      0.00
Extras Total:     20.30

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>>>> Claim Total: 381.41

Customer Signature: _____

Date: _____