



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 75272
Promised Date:
31 OCT 24



CUSTOMER WORK ORDER

WO #: 75272 (Appointment Date: 31 OCT 2024 - Time: 09:00am)

Customer: 53902 - BECKER, PAUL B. -
607-341-8744

Tag: BJ - DOOR ORDERED. 11-7-24

Author: BJW

Location: 1118 CHECK STATUS WITH
DKM

Stock #: 11080

Stock Desc: 2024 5W KEYSTONE

COUGAR SPORT 2100RK

Chassis #: 4YDFCGJ27R2501234

Serial #: 4YDFCGJ27R2501234

Mileage: 0

Licence:

Invoice #:

Date In: 31 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 15 NOV 24

Warr. Date: 31 JUL 23

Job #1 - Warranty

COMPLAINT: ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED.

scotd@keystonerv.com

CAUSE: ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED.

CORRECTION: Moved unit into shop from service lot. Checked operation of entry door. Door is rubbing at top left corner when closing. Friction hinges are very tight. Tried spraying lub on hinges but did not help.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	61.20
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	6.80
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	136.00

Parts

Part #	Description	Qty	Price	Total
711141	Entrance - Door - RH - 26" x 72" - 8	1.00	450.16	450.16
708774	Diecut - 2023 - CG - Vertical - Coug	1.00	6.84	6.84

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS FREIGHT-ENTRY DOOR	1.00	162.35	162.35
FRT	UPS-DECAL	1.00	18.60	18.60

Subtotal for Job #1: 1,062.95

Parts Total: 457.00
Labour Total: 425.00
Sublet Total: 0.00
Extras Total: 180.95
WORK ORDER TOTAL: 1,062.95

Customer #: 53902
BECKER, PAUL B.

