

Pre-Authorization

Pre-Authorization number PA03766777 Reference no: 75272 Status: Approved Approved by scotd Approved date 11/7/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFCGJ27R2501234 8/4/2023
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300106B	Entrance Door - F	0.00	2.50	2.50		1	1.00	Complaint:ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED.

scotd@keystonerv.com
 Cause:ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED.
 Correction:Moved unit into shop from service lot. Checked operation of entry door. Door is rubbing at top left corner when closing. Friction hinges are very tight. Tried spraying lub on hinges but did not help. Need to replace the entrance door.

KRV – Approved as a Goodwill gesture (non-warranty).

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2.50

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company