

BASDEN RV CENTER, INC dba AMERICAN RV
 600 E. Baseline Rd.
 Evansville, IN
 US
 47725
 812-867-5200

WARRANTY CLAIM # 75272
 MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
 Customer: 53902 - PAUL B. BECKER
 Address: 24 4TH ST JOHNSON CITY, NY

13790

Phone: 607-341-8744

Stock Number: 11080 - 2024 COUGAR SPORT 2100RK 4YDFCGJ27R2501234

VIN: 4YDFCGJ27R2501234 HIN: SER#: 4YDFCGJ27R2501234

Mileage: 0 Work Order Comp: 15 NOV 24

Auth. No: Dealer #: 1194

Warr. Date: 31 JUL 23 Work Order Date: 31 OCT 24 Inv #: 411767

WO #	Job #	Description	JOB INFORMATION
75272	1	ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED. scotd@keystonerv.com	
		ENTRY DOOR IS RUBBING FRAME. WE HAVE LOOKED AT THIS SEVERAL TIMES BEFORE. HE HAS SPOKEN TO KEYSTONE SINCE HE IS OUT OF WARRANTY AND HE HAS CONTACT INFO FOR BEN TO GET THIS RESOLVED. Moved unit into shop from service lot. Checked operation of entry door. Door is rubbing at top left corner when closing. Friction hinges are very tight. Tried spraying lub on hinges but did not help.	

Part No	Job#	Description	PARTS	Qty	Price	Total
711141	1	Entrance - Door - RH - 26" x 72"		1.00	450.16	450.16
708774	1	Diecut - 2023 - CG - Vertical - C		1.00	6.84	6.84

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	170.00	170.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.30	170.00	51.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.36	170.00	61.20
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.04	170.00	6.80
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.80	170.00	136.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00

Claim : 75272

Excode Job# Description EXTRAS Qty Price Total

FRT 1 UPS FREIGHT-ENTRY DOOR 1.00 162.35 162.35
FRT 1 UPS-DECAL 1.00 18.60 18.60

Parts Total: 457.00
Labour Total: 425.00
Sublet Total: 0.00
Extras Total: 180.95

>>>> Claim Total: 1,062.95

Customer Signature: _____

Date: _____