



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75265
Promised Date:
20 NOV 24

CUSTOMER WORK ORDER

WO #: 75265

Customer: 1000 - BASDEN'S AMERICAN

RV -

Tag:

Author: PH

Location: 0110 CHECK PREAUTH

Stock #: 11497

Stock Desc: 2025 5W KEYSTONE

COUGAR 360MBI

Chassis #: 4YDFCGT2XS2502655

Serial #: 4YDFCGT2XS2502655

Mileage: 0

Licence:

Invoice #:

Date In: 30 OCT 24

Promised: 30 NOV 24

Date Sched:

Completed: 09 JAN 25

Warr. Date:

Job #PDINFW - Internal

Transferred to BAS*75770 on 03 JAN 25

Estimate amount was 0.00

PDI - NEW FIFTH WHEEL

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	GAH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

Transferred to BAS*75555 on 26 NOV 24

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #WINTER* - Internal

Transferred to BAS*75770 on 03 JAN 25

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

Printed On: 1/9/2025 9:01:18AM

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Customer #: 1000
BASDEN'S AMERICAN RV,



UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA
 DE-WINTERIZATION IS NOT INCLUDED
 NUMBER OF GALLONS USED _____

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER*: 0.00

Job #1 - Warranty

COMPLAINT: ADJUST THE MAIN DOOR. IT IS TIGHT AT THE TOP AND BOTTOM AND TECH CAN SEE THE STRIKER.

CORRECTION: I FOUND THAT THE DOOR WAS TUCHING AT THE TOP AND BOTTOM OF THE DOOR WHEN CLOSING. THE DOOR WOULD NOT LATCH UNLESS YOU PUSHED VERY HARD ON THE HANDLE. I BLOCKED THE DOOR OPEN ON THE TOP AND BOTTOM. THEN I WAS ABLE TO PUSH ON THE DOOR TO GET THE BEND OUT OF IT. THEN THE DOOR SHUT AS IT SHOULD.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	34.00

Subtotal for Job #1: 34.00

Job #2 - Warranty

COMPLAINT: THE AWNING DOES NOT WORK

CORRECTION: I FOUND THAT THE FUSE WAS BLOWN AND I REPLACED IT. AS SOON AS I REPLACED THE FUSE, I TESTED THE AWNINGS AGAIN. WHEN THEY GOT ALL THE WAY IN AGAINST THE WALL THE FUSE WOULD BLOW AGAIN. I TESTED THE AMP DRAW ON BOTH AWNINGS AND BOTH SHOWED MORE THEN 15 AMPS WHEN THEY ARE AGAINST THE WALL. I CHANGED THE FUSE TO A 20 AMP AND IT NO LONGER BLOWS WHEN RUNNING ONE AWNING.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	34.00

Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: THE SEAM TAPE OS COMING OFF OF THE WALL IN THE SMALL BEDROOM

CORRECTION: THE TAPE WAS STILL STICKY ON THE BACK SIDE. I WAS ABLE TO PULL THE TAPE AWAY FROM THE WALL AND PUT IT BACK IN PLACE. I USED A ROLLER TO GET IT FLAT AGAIN. THEN I RUBBED THE TAPE TO GET IT PRESSED ON AS MUCH AS POSSIBLE.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	17.00

Subtotal for Job #3: 17.00

Job #4 - Warranty

COMPLAINT: THE BATHRROM DOOR NEEDS TO BE ADJUSTED.

CORRECTION: I REMOVED THE TRIM AT THE TOP OF THE DOOR SO I COULD ADJUST THE DOOR. I FOUND THAT THE DOOR TRACK WAS BENT ON THE BACK SIDE. I BENT THE TRACK LEVEL AND THE DOOR LOOKS AND WORKS BETTER.

Labor			
Code	Description	Mechanic	Total



Z990 MISCELLANEOUS REPAIR GAH 34.00

Subtotal for Job #4: 34.00

Job #5 - Warranty

COMPLAINT: THERE IS NO TV AUDIO COMING FROM THE STEREO.

CORRECTION: I CHECKED THE RADIO AND FOUND THAT IT WAS HOOKED UP WITH THE HDMI. THE HDMI PORT ON THE TO IS THE RIGHT TYPE OF PORT TO WORK BOTH WAYS. I CHECKED THE SETTINGS ON THE TV AND FOUND THE DIGITAL AUDIO OUTPUT WAS SET ON AUTO. I CHANGED IT TO PCM AND THE AUDIO ON THE RADIO STARTED WORKING WITH THE TV.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	GAH	51.00

Subtotal for Job #5: 51.00

Parts Total: 0.00
Labour Total: 170.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 170.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Jan 2025

W/O: 75265
Promised Date: 30 NOV 24



Customer #: 1000
BASDEN'S AMERICAN RV,

