

e-Authorization

1/9/20  
09:47:31

Authorization number PA03792884    Reference no: 75265    Status: Approved    Approved by stept    Approved date 1/8/2025  
Customer Name    Address    VIN    Retail sold on

34    Basden's American RV    Basden's American RV  
600 E Baseline Rd  
Evansville, IN 47725    4YDFCGT2XS2502655

| Item             | Root<br>operation | Description       | Sublet | Sub hours | Approved<br>hours | Actual<br>hours | Qty | Base<br>hours | Complaint / Cause / Correction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------|-------------------|-------------------|--------|-----------|-------------------|-----------------|-----|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1                | 2300118A          | Entrance Door - I | 0.00   | 0.30      | 0.20              |                 | 1   | 0.20          | Complaint:ADJUST THE MAIN DOOR. IT IS TIGHT AT THE TOP AND BOTTOM AND TECH CAN SEE THE STRIKER. Cause:I FOUND THAT THE DOOR WAS TUCHING AT THE TOP AND BOTTOM OF THE DOOR WHEN CLOSING. THE DOOR WOULD NOT LATCH UNLESS YOU PUSHED VERY HARD ON THE HANDLE. I BLOCKED THE DOOR OPEN ON THE TOP AND BOTTOM. THEN I WAS ABLE TO PUSH ON THE DOOR TO GET THE BEND OUT OF IT. THEN THE DOOR SHUT AS IT SHOULD.<br>Correction:I FOUND THAT THE DOOR WAS TUCHING AT THE TOP AND BOTTOM OF THE DOOR WHEN CLOSING. THE DOOR WOULD NOT LATCH UNLESS YOU PUSHED VERY HARD ON THE HANDLE. I BLOCKED THE DOOR OPEN ON THE TOP AND BOTTOM. THEN I WAS ABLE TO PUSH ON THE DOOR TO GET THE BEND OUT OF IT. THEN THE DOOR SHUT AS IT SHOULD. |
| KRV- Repair only |                   |                   |        |           |                   |                 |     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 2                | 4202906B          | Awning - Main - H | 0.00   | 1.00      | 0.20              |                 | 1   | 0.20          | Complaint:THE AWNING DOES NOT WORK<br>Cause:FUSE<br>Correction:I FOUND THAT THE FUSE WAS BLOWN AND I REPLACED IT. AS SOON AS I REPLACED THE FUSE, I TESTED THE AWNINGS AGAIN. WHEN THEY GOT ALL THE WAY IN AGAINST THE WALL THE FUSE WOULD BLOW AGAIN. I TESTED THE AMP DRAW ON BOTH AWNINGS AND BOTH SHOWED MORE THEN 15 AMPS WHEN THEY ARE AGAINST THE WALL. I CHANGED THE FUSE TO A 20 AMP AND IT NO LONGER BLOWS WHEN RUNNING ONE<br>KRV- Repair only                                                                                                                                                                                                                                                                     |
| 3                | 3201816A          | Decorative Wood   | 0.00   | 0.20      | 0.10              |                 | 1   | 0.10          | Complaint:THE SEAM TAPE OS COMING OFF OF THE WALL IN THE SMALL BEDROOM Q<br>KRV- Repair only                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

paper claims ~~only~~ use one pre-authorization number per warranty claim for  
multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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|--------|--------------------------------|--------|-----------|----------------|--------------|-----|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4      | 3200114A Door - Interior Hinge | 0.00   | 0.30      | 0.20           |              | 1   | 0.20       | Cause: THE TAPE WAS STILL STICKY ON THE BACK SIDE. I WAS ABLE TO PULL THE TAPE AWAY FROM THE WALL AND PUT IT BACK IN PLACE. I USED A ROLLER TO GET IT FLAT AGAIN. THEN I RUBBED THE TAPE TO GET IT PRESSED ON AS MUCH AS POSSIBLE.<br>Correction: THE TAPE WAS STILL STICKY ON THE BACK SIDE. I WAS ABLE TO PULL THE TAPE AWAY FROM THE WALL AND PUT IT BACK IN PLACE. I USED A ROLLER TO GET IT FLAT AGAIN. THEN I RUBBED THE TAPE TO GET IT PRESSED ON AS MUCH AS POSSIBLE.                                                                                                                                                                                                                      |
| 7      | 4206314A Television - Repair   | 0.00   | 0.50      | 0.30           |              | 1   | 0.30       | Complaint: THERE IS NO TV AUDIO COMING FROM THE STEREO.<br>Cause: I CHECKED THE RADIO AND FOUND THAT IT WAS HOOKED UP WITH THE HDMI. THE HDMI PORT ON THE TV IS THE RIGHT TYPE OF PORT TO WORK BOTH WAYS. I CHECKED THE SETTINGS ON THE TV AND FOUND THE DIGITAL AUDIO OUTPUT WAS SET ON AUTO. I CHANGED IT TO PCM AND THE AUDIO ON THE RADIO STARTED WORKING WITH THE TV.<br>Correction: I CHECKED THE RADIO AND FOUND THAT IT WAS HOOKED UP WITH THE HDMI. THE HDMI PORT ON THE TV IS THE RIGHT TYPE OF PORT TO WORK BOTH WAYS. I CHECKED THE SETTINGS ON THE TV AND FOUND THE DIGITAL AUDIO OUTPUT WAS SET ON AUTO. I CHANGED IT TO PCM AND THE AUDIO ON THE RADIO STARTED WORKING WITH THE TV. |

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