

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75265
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11497 - 2025 COUGAR 360MBI 4YDFCGT2XS2502655

VIN: 4YDFCGT2XS2502655 HIN:

SER#: 4YDFCGT2XS2502655

Mileage: 0

Work Order Comp: 09 JAN 25

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 30 OCT 24

Inv #: 413191

WO # Job # Description JOB INFORMATION

75265 1 ADJUST THE MAIN DOOR. IT IS TIGHT AT THE TOP AND BOTTOM AND TECH
CAN SEE THE STRIKER.
I FOUND THAT THE DOOR WAS TUCHING AT THE TOP AND BOTTOM OF THE
DOOR WHEN CLOSING. THE DOOR WOULD NOT LATCH UNLESS YOU PUSHED
VERY HARD ON THE HANDLE. I BLOCKED THE DOOR OPEN ON THE TOP AND
BOTTOM. THEN I WAS ABLE TO PUSH ON THE DOOR TO GET THE BEND OUT
OF IT. THEN THE DOOR SHUT AS IT SHOULD.

75265 2 THE AWNING DOES NOT WORK
I FOUND THAT THE FUSE WAS BLOWN AND I REPLACED IT. AS SOON AS I
REPLACED THE FUSE, I TESTED THE AWNINGS AGAIN. WHEN THEY GOT ALL
THE WAY IN AGAINST THE WALL THE FUSE WOULD BLOW AGAIN. I TESTED
THE AMP DRAW ON BOTH AWNINGS AND BOTH SHOWED MORE THEN 15 AMPS
WHEN THEY ARE AGAINST THE WALL. I CHANGED THE FUSE TO A 20 AMP
AND IT NO LONGER BLOWS WHEN RUNNING ONE AWNING.

75265 3 THE SEAM TAPE OS COMING OFF OF THE WALL IN THE SMALL BEDROOM
THE TAPE WAS STILL STICKY ON THE BACK SIDE. I WAS ABLE TO PULL
THE TAPE AWAY FROM THE WALL AND PUT IT BACK IN PLACE. I USED A
ROLLER TO GET IT FLAT AGAIN. THEN I RUBBED THE TAPE TO GET IT
PRESSED ON AS MUCH AS POSSIBLE.

75265 4 THE BATHRRROM DOOR NEEDS TO BE ADJUSTED.
I REMOVED THE TRIM AT THE TOP OF THE DOOR SO I COULD ADJUST THE
DOOR. I FOUND THAT THE DOOR TRACK WAS BENT ON THE BACK SIDE. I
BENT THE TRACK LEVEL AND THE DOOR LOOKS AND WORKS BETTER.

Claim : 75265

 WO # Job # Description JOB INFORMATION

75265 5 THERE IS NO TV AUDIO COMING FROM THE STEREO.
 I CHECKED THE RADIO AND FOUND THAT IT WAS HOOKED UP WITH THE
 HDMI. THE HDMI PORT ON THE TV IS THE RIGHT TYPE OF PORT TO WORK
 BOTH WAYS. I CHECKED THE SETTINGS ON THE TV AND FOUND THE DIGITAL
 AUDIO OUTPUT WAS SET ON AUTO. I CHANGED IT TO PCM AND THE AUDIO
 ON THE RADIO STARTED WORKING WITH THE TV.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.20	170.00	34.00
Z990	2	MISCELLANEOUS REPAIR		0.20	170.00	34.00
Z990	3	MISCELLANEOUS REPAIR		0.10	170.00	17.00
Z990	4	MISCELLANEOUS REPAIR		0.20	170.00	34.00
Z990	5	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	5	MISCELLANEOUS REPAIR		0.30	170.00	51.00

Parts Total: 0.00
 Labour Total: 170.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 170.00

Customer Signature: _____

Date: _____