



Warranty Authorization Form

Date: 12/11/2024

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 78614 Unit: 7M5FA2821SA009937
Series: Avenue Model: 2025AVE23ML
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 18006 12 VOLT - GENERAL REPAIR

Fault Code: POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: RR JACK FAULT

Cause: jack fault right rear

Remedy: went to auto level and right rear jack had a fault, tried to run rear jacks down and it would not work on right rear but it would work on left rear, checked plugs on jack and they were good, checked control box and wires were hooked up right and fuse was good, looked at plug in and ground wire was out of plug in about half way pulled out plug and found ground wire was not connected in plug put wire back in plug and secured checked again and now it works, all good.

Part Return Req: No

Status: Approved

Time Requested: .5

Time Allowed: .5

Sublet Repairs: 0.00

Operation Line 5

Flat Rate Code: 20016A HOLDING TANK - BLACK - REPAIR (photos required)(Alpha Contact Required)

Fault Code: POOR PERFORMANCE

Serial #:

Model #:

Notes:

Problem: THE BLACK TANK FLUSH IS NOT WORKING.

Time Requested: 1.5

Cause: no water to black tank flush

Time Allowed: 1.5

Remedy: took line off to vaccum breaker and i have water coming through breaker,will half to check line to tank.cut several place on underbelly to find water line,found water line in basement area,took off wall to get to line,cut line and turned on water and i could hear air and a little bit of water,cut other side of line where it was spliced in and finally got water,looked in line and found screw where line was spliced.spliced line back together and turned on water and now it works,put wall back in place,covered holes in underbelly and installed screws back in and tied up breaker vacuum.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved