

11/25/20
11:59:26 :

Approved date 11/19/2024

4YDTCGM29SV502372

Correction:Adjustment rod is not on hook straight. Blind is mounted too close to valance to straighten rod. Dropped one end of mini blind to allow more room to twist rod in hook. Straightened adjustment rod and remounted end of mini blind.

Complaint:BEDROOM WINDOW BLIND WILL NOT ROLL UP
Cause:BEDROOM WINDOW BLIND WILL NOT ROLL UP.
Correction:Removed Valance and blind assembly from window mounting. Rolled up blind by hand and checked operation of rolling down and back up. Now working ok. Remounted valance and blind assembly back on wall above window. Checked operation again. Working ok.

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Include a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the