



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75218
Promised Date:
24 OCT 24



Customer #: 38895
ROBINSON, ERIN



CUSTOMER WORK ORDER

WO #: 75218 (Appointment Date: 29 OCT 2024 - Time: 10:00am)

Customer: 38895 - ROBINSON, ERIN -
(618) 838-4601

Tag:

Author: BJW

Location: 1115 BH TO SEE IF THIS CAN
BE CLOSED

Stock #: 11416

Stock Desc: 2024 TT COACHMEN

CATALINA 293QBCKLE

Chassis #: 5ZT2CAUB1RX032413

Serial #: 5ZT2CAUB1RX032413

Mileage:

Licence:

Invoice #:

Date In: 28 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 18 NOV 24

Warr. Date: 22 OCT 24

Job #1 - Warranty

COMPLAINT: inside fridge not getting cold

NOTE: UNIT HAS NOT BEEN WINTERIZED PER CUSTOMER.

CUSTOMER HAS PLANS WEEK OF HALLOWEEN.

CAUSE: Fridge not cooling

CORRECTION: Plugged in shore power cord then turned on the fridge. Put thermometers inside the fridge then let the fridge cool for 24 hrs. Checked the thermometers the following day and the thermometers were around 70 degrees. Followed the paperwork and all was functioning but still was not cooling. Went feeling inside the freezer for coolness you can hear a burping noise inside the freezer. Received a new thermostat for the fridge. Unscrewed the old thermostat from the inside of the fridge wall. Mounted the new thermostat to the fridge wall then put antifreeze bottles with thermostats inside the fridge. After 24 hrs the fridge still didn't cool. The thermometers were at 70 degrees in the fridge and the freezer. There still is a burping noise, possibly a clog.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	170.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 425.00

Job #2 - External

COMPLAINT: THE OFF DOOR REAR TAILLAMP STAYS ON WHEN UNIT IS PLUGGED INTO SHORE POWER. IT IS NOT AS BRIGHT AS WHEN HOOKED TO THE TRUCK, BUT IT IS ON.

CAUSE: No problem found

CORRECTION: Plugged in the shore power the checked both taillights but no lights where lit. Tested the taillights using the textbox to simulate the taillight functioning but lights never stayed lit after turning them off.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



W/O: 75218
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Subtotal for Job #2: 0.00

Parts Total: 0.00

Labour Total: 425.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 425.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Nov 2024

