

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2107350
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB1RX032413
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$170.00	ITEM #	ACAT293QBCKLE
OWNER INFORMATION		DEALER RO #	75218
ERIN ROBINSON		CLAIM START DATE	10/30/2024
10283 PERRY BLVD		CLAIM END DATE	01/01/1900
Sumner, IL 62466			
USA			
Retail Date of Purchase	10/25/2024	WARRANTY EXPIRATION DATE	10/25/2025

Claim Line Details

Labor

Line# 1	Operation Code 70-688-01-00-004012	Operational Description GE Refrigerator - complete - Appliances/Refrigerator (GE)/Replace/No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-10-30 08:33:28 :: inside fridge not getting cold Fridge not cooling Plugged in shore power cord then turned on the fridge. Put thermometers inside the fridge then let the fridge cool for 24 hrs. Checked the thermometers the following day and the thermometers were around 70 degrees. Followed the paperwork and all was functioning but still was not cooling.			
Model#	gpv10fsnbsb	Dlr Sub Hrs	2.00
		Sub Labor Amt	\$340.00
Serial#	gt5503030	Appr Hrs	1.00
		Appr Labor Amt	\$170.00
Notes			
INTERNAL ERROR			
PLEASE SEE EMAIL. WE WILL NEED A DIAG SHEET SUBMITTED FOR THIS REQUEST			
ADDED			
PENDING VENDOR REVIEW			
AUTHORIZED PER VENDOR			
VCB GE APPLIANCES			
Case Number: 00233696			
thread::yO2EEUNVeMuefZXLvVUfaQY::			

**Respond directly to this email and do NOT change the subject line to ensure proper delivery.

Recreational Living approves R/R of WR09X32545 and 1 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

Labor

Line# 2	Operation Code	Operational Description		
	70-688-01-00-004012	GE Refrigerator - complete - Appliances/Refrigerator (GE)/Replace/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2024-11-06 08:43:08 :: inside fridge not getting cold Unscrewed the old thermostat from the inside of the fridge wall. Mounted the new thermostat to the fridge wall then put antifreeze bottles with thermostats inside the fridge. After 24 hrs the fridge still didn't cool. The thermometers were at 70 degrees in the fridge and the freezer. There still is a burping noise, possibly a clog.				
Model#	gpv10fsnbsb	Dlr Sub Hrs	2.00	Sub Labor Amt \$340.00

Serial# gt5503030

Appr Hrs

1.50

Appr Labor Amt \$255.00

Notes

PENDING VENDOR REVIEW
AUTHORIZED PER VENDOR
VCB GE APPLIANCES

Case Number: 00233912

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****Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

Recreational Living approves R/R of GPV10FSNSB-R and 1.5 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

Submitted

Labor Amt	\$680.00
Parts & Freight	\$0.00
Total	\$680.00

Approved

Labor Amt	\$425.00
Parts & Freight	\$0.00
Total	\$425.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.