



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 75176
Promised Date:
24 OCT 24



Customer #: 55254
ENNIS, LARRY



CUSTOMER WORK ORDER

WO #: 75176 (Appointment Date: 23 OCT 2024 - Time: 04:30pm)

Customer: 55254 - ENNIS, LARRY -
812-550-8241

Tag: BJ - WINDOW ORDERED. 10-28-24

Author: BJW

Location: 1125 BH TO CLOSE

Stock #:

Stock Desc: 2025 TT FOREST RIVER

CATALINA 293TQBS

Chassis #:

Serial #: 5ZT2CAUB1SX032479

Mileage:

Licence:

Invoice #:

Date In: 23 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 25 NOV 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE DINING STORAGE COMPARTMENT DOORS ARE NOT CLOSING PROPERLY AND THEY ARE CROOKED. THIS IS THE LEFT SIDE AND IT IS MOST NOTICABLE WHEN YOU OPEN THE DOOR ON THE STORAGE COMPARTMENT, IT GETS CROOKED.

NOTE: UNIT HAS BEEN WINTERIZED PER CUSTOMER.

CAUSE: The gasket will not sit inside the window track. I previously removed adhesive out of the track that the gasket sits in. Need to replace the window.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	17.00

Parts

Part #	Description	Qty	Price	Total
F100443165	WINDOW 18x20 STATIONARY	1.00	33.45	33.45

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-WINDOW	1.00	38.59	38.59

Subtotal for Job #1: 174.04

Job #2 - Warranty

COMPLAINT: THE INTERIOR GASKET ON THE TOP OF THE SLIDE ROOM IS LOOSE.

CAUSE: The bulb seal on the front of the slide has come loose. Removed the rest of the seal and reattached. All other seals are secure.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	51.00

Subtotal for Job #2: 51.00

Job #3 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT THEY ARE ONLY GETTING A COUPLE OF CHANNELS WHEN CAMPING. OTHERS NEAR THEM ARE GETTING SEVERAL CHANNELS AND THE ONLY GET A COUPLE AND THE PICTURE QUALITY ON THOSE IS VERY POOR.



W/O: 75176
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CAUSE: Pulled unit up to bay. Removed customer tv coax cable and hooked up our test TV. Low signal on our tv as well. Removed booster from the wall. Got a lift and removed antenna from the base. Pulled coax out of ceiling. Hooked up coax tester. There is an open circuit in the wire. Cut and replaced both coax ends. Installed coax to the Antenna and the booster. Ran channel scan. We now have channels and good picture.

CORRECTION: .

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	170.00
Subtotal for Job #3:			170.00

Job #4 - Warranty

COMPLAINT: THE GASKET ON THE FRONT WINDOW IN THE SLIDE FELL OFF

CAUSE: Removed the bottom door and moved down. Moved door latch.

CORRECTION: ,

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	102.00

Parts Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	18.60	18.60
Subtotal for Job #4:				120.60

Parts Total:	52.05
Labour Total:	425.00
Sublet Total:	0.00
Extras Total:	38.59
WORK ORDER TOTAL:	515.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 Nov 2024

