

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2104651
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAUB1SX032479
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT293TQBSCKLE
DEALER RO # 75176
CLAIM START DATE 10/28/2024
CLAIM END DATE 01/01/1900

Labor rate: \$170.00

OWNER INFORMATION

LARRY D ENNIS
2500 McDowell Rd
Evansville, IN 47712
USA

Retail Date of Purchase 07/26/2024

WARRANTY EXPIRATION DATE 07/26/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-25-01-00-000395	Window Assembly - Frame & Chassis/Driver or Passenger Door/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-10-28 10:09:16 :: THE DOOR SIDE WINDOW TO THE RIGHT OF THE ENTRY DOOR HAS A SEAL IS STILL POPPING OUT. WE FIXED THIS ON RO 74861 ALREADY. CUSTOMER NEEDS UNIT BY 10/31. NOTE: THIS UNIT IS NOT WINTERIZED AND CUSTOMER IS AWARE. The gasket will not sit inside the window track. I previously removed adhesive out of the track that the gasket sits in. Need to replace the window. NEED TO REPLACE THE WINDOW

Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$102.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$102.00

Notes

AUTHORIZED AS REQUESTED.

Labor

Line# 2	Operation Code	Operational Description
	10-11-01-00-000208	Slide Out Slip On D-Seal - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-10-28 10:10:31 :: THE INTERIOR GASKET ON THE TOP OF THE SLIDE ROOM IS LOOSE. The bulb seal on the front of the slide has come loose. Removed the rest of the seal and reattached. All other seals are secure.

Model#	Dlr Sub Hrs	0.35	Sub Labor Amt	\$59.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE

THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE ALLOTTED TIME.

Labor

Line# 3	Operation Code	Operational Description
	70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-10-28 10:11:50 :: CUSTOMER HAS NOTICED THAT THEY ARE ONLY GETTING A COUPLE OF CHANNELS WHEN CAMPING. OTHERS NEAR THEM ARE GETTING SEVERAL CHANNELS AND THE ONLY GET A COUPLE AND THE PICTURE QUALITY ON THOSE IS VERY POOR. Pulled unit up to bay. Removed customer tv coax cable and hooked up our test TV. Low signal on our tv as well. Removed booster from the wall. Got a lift and removed antenna from the base. Pulled coax out of ceiling. Hooked up coax tester. There is an open circuit in the wire. Cut and replaced both coax ends. Installed coax to the Antenna and

the booster. Ran channel scan. We now have channels and good picture.

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$170.00

Serial# Appr Hrs 1.00 Appr Labor Amt \$170.00

Notes

AUTHORIZED AS REQUESTED.

Labor

Line# 4

Operation Code

30-100-24-00-001046

Operational Description

Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-10-28 10:12:47 :: THE DINING STORAGE COMPARTMENT DOORS ARE NOT CLOSING PROPERLY AND THEY ARE CROOKED. Removed the bottom door and moved down. Moved door latch. readjusted latch Additional Note : bhoffman@americanrvcenter.com, 2024-10-28 10:13:14 :: there are 2 doors

Model# Dlr Sub Hrs 0.60 Sub Labor Amt \$102.00

Serial# Appr Hrs 0.60 Appr Labor Amt \$102.00

Notes

AUTHORIZED AS REQUESTED.

Submitted	Labor Amt	\$433.50
	Parts & Freight	\$0.00
	Total	\$433.50

Approved	Labor Amt	\$425.00
	Parts & Freight	\$0.00
	Total	\$425.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.