

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75176
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER

Customer: 55254 - LARRY ENNIS

Address: 2500 MCOW RD
EVANSVILLE, IN
47712

Phone: 812-550-8241

Stock Number: 2025 CATALINA 293TQBS

VIN:

HIN:

SER#: 5ZT2CAUB1SX032479

Mileage:

Work Order Comp: 25 NOV 24

Auth. No:

Dealer #:

Warr. Date:

Work Order Date: 23 OCT 24

Inv #: 412115

WO # Job # Description JOB INFORMATION

75176 1 THE DINING STORAGE COMPARTMENT DOORS ARE NOT CLOSING PROPERLY AND
THEY ARE CROOKED. THIS IS THE LEFT SIDE AND IT IS MOST NOTICABLE
WHEN YOU OPEN THE DOOR ON THE STORAGE COMPARTMENT, IT GETS
CROOKED. NOTE: UNIT HAS BEEN WINTERIZED PER CUSTOMER.
The gasket will not sit inside the window track. I previously
removed adhesive out of the track that the gasket sits in. Need
to replace the window.
.
75176 4 THE GASKET ON THE FRONT WINDOW IN THE SLIDE FELL OFF
Removed the bottom door and moved down. Moved door latch.
,
75176 2 THE INTERIOR GASKET ON THE TOP OF THE SLIDE ROOM IS LOOSE.
The bulb seal on the front of the slide has come loose. Removed
the rest of the seal and reattached. All other seals are secure.
.
75176 3 CUSTOMER HAS NOTICED THAT THEY ARE ONLY GETTING A COUPLE OF
CHANNELS WHEN CAMPING. OTHERS NEAR THEM ARE GETTING SEVERAL
CHANNELS AND THE ONLY GET A COUPLE AND THE PICTURE QUALITY ON
THOSE IS VERY POOR.
Pulled unit up to bay. Removed customer tv coax cable and hooked
up our test TV. Low signal on our tv as well. Removed booster
from the wall. Got a lift and removed antenna from the base.
Pulled coax out of ceiling. Hooked up coax tester. There is an

Claim : 75176

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*****
WO #      Job #   Description      JOB INFORMATION
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open circuit in the wire. Cut and replaced both coax ends.
 Installed coax to the Antenna and the booster. Ran channel scan.
 We now have channels and good picture.

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Part No    Job#   Description      PARTS          Qty    Price    Total
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F100443165  1   WINDOW 18x20 STATIONARY      1.00   33.45   33.45
500627     4   CLEAR SIKASIL PLUS           1.00   18.60   18.60

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*****
Lab Code   Job#   Description      LABOUR          Hrs    Rate    Total
*****
Z990      1   MISC LABOUR CODE (EXTERNAL)    0.20   170.00   34.00
Z990      1   MISC LABOUR CODE (EXTERNAL)    0.30   170.00   51.00
Z990      1   MISC LABOUR CODE (EXTERNAL)    0.10   170.00   17.00
Z990      4   MISC LABOUR CODE (EXTERNAL)    0.00   170.00    0.00
Z990      4   MISC LABOUR CODE (EXTERNAL)    0.00   170.00    0.00
Z990      4   MISC LABOUR CODE (EXTERNAL)    0.60   170.00  102.00
Z990      2   MISC LABOUR CODE (EXTERNAL)    0.30   170.00   51.00
Z990      3   MISC LABOUR CODE (EXTERNAL)    1.00   170.00  170.00

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*****
Excode    Job#   Description      EXTRAS          Qty    Price    Total
*****
SS        1   SHOP SUPPLIES           1.00    0.00    0.00
FRT      1   UPS-WINDOW              1.00   38.59   38.59

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Parts Total: 52.05
 Labour Total: 425.00
 Sublet Total: 0.00
 Extras Total: 38.59

>>>> Claim Total: 515.64

Customer Signature: _____

Date: _____