



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75170
Promised Date:
24 OCT 24

CUSTOMER WORK ORDER

WO #: 75170 (Appointment Date: 23 OCT 2024 - Time: 08:00am)

Customer: 54889 - MILLS, TIMOTHY A. - Stock #: 11375

812-459-1761

Tag:

Author: BJW

Location: 1101 BH TO CLOSE

Stock Desc: (11375) 2024 ALLIANCE RV

DELTA 281BH

Chassis #: 7M5TD3122RC303369

Serial #: 7M5TD3122RC303369

Mileage:

Licence:

Invoice #:

Date In: 23 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 31 OCT 24

Warr. Date: 28 JUN 24

Job #1 - Warranty

COMPLAINT: THE BLACK TANK FLUSH IS NOT WORKING

NOTE: UNIT IS NOT WINTERIZED AND CUSTOMER DECLINED HAVING US WINTERIZE IT AT THIS TIME.

CAUSE: Black tank vacuum breaker backwards

CORRECTION: Hooked up hose to the black tank flush then turned the water on but got nothing to the tank. Checked the backside of the black tank flush connection but no clog. Disconnected the black tank vacuum breaker then connected a ait hose to figure out what water line was the correct line. Inspected further and found that the vacuum breaker put in backwards. Cut the fittings to set in the correct direction then crimped the line back together. Threaded the vacuum breaker back on but didn't function properly, possibly jammed. Went the parts department and got a new vacuum breaker. Installed the new vacuum breaker and tested. Now the black tank flush works as should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	68.00

Parts

Part #	Description	Qty	Price	Total
282770	94239 VACUUM BREAKER/CHECK VALVE	1.00	21.99	21.99

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 89.99

Job #2 - Warranty

COMPLAINT: OFF DOOR SIDE FENDER MISSING A RIVIT

CAUSE: Rivit was not secured to the j wrap

CORRECTION: Inspected the off door side fender, found a rivet not holding to the j wrap. Drilled out the rivet then put a new rivet in place but had to drill a new hole because the factory hole was off center from the fender.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00

Customer #: 54889
MILLS, TIMOTHY A.



Subtotal for Job #2: 51.00

Job #3 - Internal

COMPLAINT: THE LIGHT UNDER THE ENTRY STEP IS NOT WORKING

CAUSE: No entry light found on rear entry door

CORRECTION: Turned on the exterior lights and the awning lights. The exterior lights have only the spots, left and right front and the off door rear but there is not a light mounted under the rear entry door because the awning light is the entry light.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

CUSTOMER WOULD LIKE TO HAVE WEIGHT DISTRIBUTION HITCH CHECKED AT PICKUP.
CUSTOMER FEELS LIKE THE FRONT END OF THE TRUCK IS LIGHTER THAN IT SHOULD BE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE BATHROOM DOOR CHECKED. IT SEEMS TO BE OUT OF ADJUSTMENT.

CAUSE: bathroom entry door not opening and closing properly

CORRECTION: i tried to get the door to function improperly but could not find anything wrong with the door

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	170.00

Subtotal for Job #5: 170.00

Parts Total: 21.99
 Labour Total: 289.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 310.99

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Nov 2024

W/O: 75170
Promised Date: 31 OCT 24

Customer #: 54889
MILLS, TIMOTHY A.

