



Warranty Authorization Form

Date: 11/1/2024

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 77668 Unit: 7M5TD3122RC303369
Series: Delta Model: 2024DEL281BH
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22488 FRESH WATER - VACUUM BREAKER -
REPLACE (Part Return Required)

Fault Code: POOR PERFORMANCE

Serial #:

Model #:

Notes:

Problem: THE BLACK TANK FLUSH IS NOT WORKING NOTE: UNIT IS NOT WINTERIZED AND CUSTOMER DECLINED HAVING US WINTERIZE IT AT THIS TIME.

Time Requested: .75

Time Allowed: .4

Cause: Black tank vacuum breaker backwards

Sublet Repairs: 0.00

Remedy: Hooked up hose to the black tank flush then turned the water on but got nothing to the tank. Checked the backside of the black tank flush connection but no clog. Disconnected the black tank vacuum breaker then connected a ait hose to figure out what water line was the correct line. Inspected further and found that the vacuum breaker put in backwards. Cut the fittings to set in the correct direction then crimped the line back together. Threaded the vacuum breaker back on but didn't function properly, possibly jammed. Went the parts department and got a new vacuum breaker. Installed the new vacuum breaker and tested. Now the black tank flush works as should.

Part Return Req: Yes

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 12039 FENDER SKIRT - REPAIR

Fault Code: POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: OFF DOOR SIDE FENDER MISSING A RIVIT

Time Requested: .3

Cause: Rivit was not secured to the j wrap

Time Allowed: .3

Remedy: Inspected the off door side fender, found a rivet not holding to the j wrap. Drilled out the rivet then put a new rivet in place but had to drill a new hole because the factory hole was off center from the fender.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved