



Warranty Authorization Form

Date: 10/30/2024

General Information

Basden RV Center, Inc. DBA/ American
RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200

Pre-Auth #: 77117

Series: Valor

Notes: 10/21/24 Jonathan - have you paid them? who approved this? Please
note they will be required to contact out retail department in order to seek
reimbursement

Status: Approved

Unit: 7M5FV3521SA009760

Model: 2025VAL31A10

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20012A FRESH WATER LINE - REPAIR (photos
required)

Fault Code: DOCUMENTED

Serial #:
2431000235

Model #:
SW12DEL

Notes: 10/21/24 Jonathan - have you paid them? who approved this? Please note they
will be required to contact out retail department in order to seek reimbursement
10-22-24 BEN - we approved them to get this fix as they just bought this unit and we
are going to pay them - seeing if you would be willing to cover anything

Problem: CUSTOMER WAS FIRST TIME CAMPING AND UNIT WAS LEAKING UNDER THE
UNDER BELLY AND CALLED AND HAD SOMEONE COME AND FIX IT

Time Requested: 0

Cause: LOOSE WATER HEATER LINES

Time Allowed: 0

Remedy: TIGHTEN UP WATER LINES

Sublet Repairs: 156.39

Part Return Req: No

Status: Approved