



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 75004
Promised Date:
21 OCT 24

CUSTOMER WORK ORDER

WO #: 75004 (Appointment Date: 11 OCT 2024 - Time: 10:30am)

Customer: 55001 - GLASS, PATRICK -
912-713-2242

Tag:

Author: BJW

Location: 1020 CHECK STATUS WITH
SAR

Stock #:

Stock Desc: 2020 TT KEYSTONE

BULLETT

Chassis #:

Serial #: 4YDT28724LT432085

Mileage:

Licence:

Invoice #: 410805

Date In: 11 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 21 OCT 24

Warr. Date:

Job #2 - External

COMPLAINT: CUSTOMER ADVISES THAT THE VYNYL ON THE OFF DOOR SIDE OF THE FRONT CAP IS COMING LOOSE.

NOTE: CUSTOMER ADVISES THAT UNIT HAS BEEN WINTERTIZED

CAUSE: All vinyl inserts had shrinking and cracking

CORRECTION: Took pictures of the vinyl inserts all around the camper. Went to Bj and ask about putting in new vinyl insert. Received the new vinyl insert. Pulled the old vinyl insert out the put in the new vinyl inserts all around the camper. Trimmed with sealer is needed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
E469	E469 BLACK HD 1" x 100' INSERT TRIM	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT 2 OF THE PLASTIC PIECES ON THE UPPER BUNK HAS BROKEN.

CAUSE: Plastic pieces are missing and not mounted to the wall

CORRECTION: Inspected the top bunk to the right but couldn't find the plastic pieces, had BEN call the customer about the bunk. Still no parts where found. Put in po sheet for new plastic parts. Received the new plastic supports for the bunk bed. Removed the trim at the bedroom doorway to inspect for wall studs to hold the bunk bed. Put the doorway trim back together. The wood frame that hinges to the wall was loose. Added more screws to hold it to the wall then put the plastic supports in place with new screws. Had to staple the panel on the bottom side of the bed back together to keep it from falling, trimmed with putty filler.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
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Customer #: 55001
GLASS, PATRICK

595305 SUPPORT - DINETTE TABLE 2.00 N/C N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DINETTE SUPPORT	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #ALLSEAL - External

COMPLAINT: COMPLETE SEAL INSPECTION. ROOF AND SIDEWALLS. INCLUDES 1 TUBE EACH OF ROOF SEALANT AND SIDEWALL SEALANT.

CAUSE: Sealer has cracks and voids.

CORRECTION: Inspected the roof membrane and sealer, cleaned and applied dicor sealer as needed around vents, skylight, antenna, roof edges, front and rear caps. Inspected around all of sidewalls found a few spots that needed silicone but found some damage on the slideroom that needs attention. Got with Ben about resetting the trim so it could be silicone. Unscrewed the trim then set the trim back in place then screwed down and siliconed the trim.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ALLSEAL: 0.00

Job #FALLSLIDE - External

COMPLAINT: INSPECT SLIDEROOM AND LUBRICATE ALL SEALS AND MECHANICALS.

CAUSE: Seals are in healthy condition on the slideroom no damage

CORRECTION: Inspected the slideroom seals on the inside and the exterior. Seals are dirty but are in good shape. Sprayed seal saver on the slideroom seals and wiped off. Slideroom is ran by cable with no lubricant necessary. Cables are also in good shape. Inspected the slideroom roof, walls and floor for water damage. No damage found.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
13-3008	3X - CHEMISTRY SLIDE SEAL SAVER	1.00	N/C	N/C
13-3005	3X - CHEMISTRY EZ SLIDE LUBE	1.00	N/C	N/C

Subtotal for Job #FALLSLIDE: 0.00

Job #PACK2 - External

COMPLAINT: REPACK BEARING - DOUBLE AXLE TRAILER
INCLUDES INSPECT BRAKE SHOES, BEARINGS AND MAGNETS, ADJUST AS NEEDED

CAUSE: Bearing repack

CORRECTION: Jacked up the camper then unbolted the wheels followed by the dust cap and brake drums.





Cleaned the bearings, spindle, brake drums and backing plates. Repacked the bearings with new seals and grease. Put the brake drums on and tightened. Bolted the wheels on and adjusted the brakes as necessary then set down the camper and tested the brakes and breakaway switch, torqued the lug nuts to 110ftlbs.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
SEALS	WHEEL SEALS FOR RE-PACK	4.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #PACK2: 0.00

Job #REGULATOR - Warranty

COMPLAINT: KEYSTONE SAFETY ADVISORY LP REGULATOR RECALL #21-414
 SECTION:71 COMPONENT:414 OPERATION:7141442B

CAUSE: Lp regulator replacement

CORRECTION: Took pictures then received a new lp regulator from the warranty department. Shut off the lp tanks then removed the lp regulator. Put pipe dope on the lp hose then connected the new lp regulator. Connected the lp hose the lp tanks then checked for leaks. No leaks found.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	85.00

Parts				
Part #	Description	Qty	Price	Total
696405	RECALL REGULATOR KIT W/HOSES - KEYST	1.00	28.75	28.75

Subtotal for Job #REGULATOR: 113.75

Parts Total: 28.75
 Labour Total: 85.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 113.75

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Oct 2024

