



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74960
Promised Date:
24 OCT 24



CUSTOMER WORK ORDER

WO #: 74960 (Appointment Date: 07 OCT 2024 - Time: 08:30am)

Customer: 55268 - GOLDMAN,
MICHELLE - (812) 549-8897

Tag:

Author: BJW

Location: 1025 CHECK

Stock #:

Stock Desc: 2021 5W KEYSTONE

ACADIA

Chassis #:

Serial #: 4YDF36627ML550195

Mileage:

Licence:

Invoice #: 410827

Date In: 07 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 22 OCT 24

Warr. Date:

Job #1 - External

COMPLAINT: CUSTOMER ADVISES THAT THE WATER HEATER
IS NOT HEATING ON ELECTRIC

CAUSE: DRAINED WATER HEATER. WENT TO BREAKER PANEL AND CHECKED BREAKER AND
POWER GOING THROUGH BREAKER. I HAVE 118 VOLTS GOING THROUGH BREAKER. REMOVED
REAR DOOR AND REAR PANEL TO GAIN ACCESS TO THE BACK OF THE WATER HEATER. ALL
WIRING LOOKS GOOD AND IS PLUGGED INTO THE OUTLET. VERIFIED THE OUTLET WAS GOOD.
WNT OUTSIDE AND TESTED SWITCH. SWITCH IS BURNT ON THE HOT SIDE. ORDERED SWITCH
THROUGH PARTS. REMOVED COVER ON HEATING ELEMENT AND CHECKED CONTINUITY ON
HEATING ELEMENT. THERE IS NO CONTINUITY THROUGH THE ELEMENT. RECIEVED ELEMENT
FROM PARTS. REMOVED OLD ELEMENT AND INSTALLED THE NEW ONE. RECIEVED SWITCH.
REPLACED TERMINAL ON WIRE AND INSTALLED SWITCH. FILLED WATER HEATER AND TESTED.
WATER HEATER IS NOW WORKING.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
520789	SUBURBAN WTR.HTR.ELEC.ELE.	1.00	N/C	N/C
232362	233358 SUBURBAN WH SWITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-WATER HEATER SWITCH	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CUSTOMER ADVISES THAT SOME OF THE SCREWS
ARE COMING OUT OF THE HINGES AND THE TV
BRACE AND THE DOOR HOLDER FOR THE
BATHROOM.

CAUSE: THE PIANO HINGES THAT WERE INSTALLED FROM THE FACTORY HAVE BEEN PUSHED
APART BY THE STRUTS. NEED TO ORDER LONGER HINGES AND SECURE THEM TO THE STILE.
REMOVED TV AND WIRES. REMOVED STRUTS. REMOVED DOOR. REMOVED REMAINING HINGES.



Customer #: 55268
GOLDMAN, MICHELLE





INSTALLED NEW HHINGE. TOOK ANOTHER HINGE AND CUT DOWN AND SECURED TO THE REMAINDER OF THE DOOR. INSTALLED DOOR TO WALL. INSTALLED STRUTS. HAD TO REMOVE HINGES AND ADJUST. INSTALLED HAEDWARE TO HINGES. SECURED STRUTS AGAIN. INSTALLED TV AND WIRES. CLEANED UP AREA.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
9975	PIANO HINGE	2.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: THE BATHROOM SLIDE DOOR LOCK IS NOT FUNCTIONING PROPERLY.

CAUSE: THE MOUNTING SCREWS FOR THE LOCK ARE GONE. WENT AND GOT LONGER SCREWS AND REPOSITIONED LOCK.

ALSO SECURED THE DOOR TRACK TO THE CEILING. TOOK DRILL BIT AND DRILLED A PILOT HOLE FOR A LARGER SCREW. SECURED DOOR FAME TO CEILING WITH LARGER SCREWS.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #3: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: RAN A.F. THROUGH ALL LINES AND FIXTURES. DRAINED ALL TANKS. BYPASSED WATER HEATER.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C
Z990	WINTERIZE UNIT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00





Job #22-445 - Warranty

COMPLAINT: 23-445 IT HAS BEEN DETIREMINED THAT ON CERTAIN REAR LIVING ROOM MODELS THE REAR WALL IS ATTACHED AT THE ROOF, AND SIDEWALLS, BUT MAY NOT BE PROPERLY ATTACHED TO THE FLOOR. THE FOLLOWING PRECEDURE DESCRIBES HOW TO PROPERLY ATTACH THE FLOOR TO THE REAR WALL.

CAUSE: Put in parts sheet. Waiting on approval. Received parts. Pulled unit back into shop. Opened slide rooms. Removed mounting screws for couch. Removed couch from wall. Took metal trim and cut to length. Removed batten strip. Set Brad nails. Applied liquid nails to floor and wall. Placed metal against wall and floor. Drilled out holes on top of metal. Secured metal trim to wall and floor. Cleaned up area. Secured couch.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	5.10
Z990	MISCELLANEOUS REPAIR	ZMS	71.40
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	42.50

Parts

Part #	Description	Qty	Price	Total
721131	Trim - Metal - 1 1/2" x 1 1/2" x 93"	1.00	22.02	22.02

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TRIM	1.00	78.80	78.80

Subtotal for Job #22-445: 219.82

Parts Total: 22.02
 Labour Total: 119.00
 Sublet Total: 0.00
 Extras Total: 78.80
WORK ORDER TOTAL: 219.82

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 Oct 2024

