



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 74951
Promised Date:
24 OCT 24

CUSTOMER WORK ORDER

WO #: 74951 (Appointment Date: 05 OCT 2024 - Time: 10:30am)

Customer: 54571 - ALLEN, WILLIAM -
812-773-2116

Tag:

Author: PH

Location: 1008 GET UNIT
MAXGUARDED

Stock #: 11078

Stock Desc: (11078) 2023 FOREST

RIVER CHEROKEE GREY WOLF 23MK

Chassis #: 4X4TCKY2XPK086769

Serial #: 4X4TCKY2XPK086769

Mileage:

Licence:

Invoice #: 410279

Date In: 05 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 08 OCT 24

Warr. Date: 30 MAR 24

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 2 gallons

CORRECTION: Drained the black, grey, and fresh tanks. Went to the water pump and added 2 gallons of antifreeze thru the kitchen faucet, bathroom faucet, toilet, shower, depressed the city water connection, outside shower, outside kitchen, low points and drained the tankless water heater. Made sure power was off at the water heater.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C
Z990	WINTERIZE UNIT	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WATER RUNS DOWN THE SIDE OF THE CAMPER DOORSIDE WHEN IT RAINS/. THIS IS COMING FROM WHERE THE GUTTER TRACKS MEET.

CAUSE: Sealer in the gutter dried out

CORRECTION: Took picture of the section of the gutter that had no sealer. Applied sealer in the gutter to stop the leak.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00



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Subtotal for Job #2: 34.00

Job #3 - External

COMPLAINT: WASHBAY TO CLEAN/DETAIL AND MAXXGARD. PICKING UP ON THE 9TH

CORRECTION: MAXXGARD COMPLETE

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: TONGUE JACK PISTON FELL OUT WHEN HE WAS HOOKING UP.

CAUSE: Bottom jack leg will stay inside of the jack

CORRECTION: Tongue jack bottom leg fell out while connected to the fork truck. Received a new Tongue jack from the parts department. Disconnected the power from the tongue jack then unbolted the jack from the camper. Unboxed the new jack then bolted in place and connected the power to the jack. Tested the jack works as should. Bad jack in warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	189.75	189.75

Subtotal for Job #4: 274.75

Job #5 - Internal

COMPLAINT: 7 WAY CORD WAS DAMAGED DURING MOVEMENT ON LOT.

CAUSE: 7 way cord smashed inside coupler

CORRECTION: Disconnected the battery. Went to the service writer about this issue and received a new 7 way cord. Went to the junction box and disconnected the 7 way cord. Ran the new 7 way cord then connected to the junction box, tested lights and the brakes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
19430	10' MOLDED 7-WAY CORD	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Parts Total: 189.75
 Labour Total: 119.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 308.75

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 11 Oct 2024

W/O: 74951
Promised Date: 31 OCT 24



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