

e-Authorization

Authorization number PA03753365 Reference no: 74938 Status: Approved Approved by scold Approved date 10/14/2024

Technician Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTGK2XSV502187						
Job #	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5101214A	Coax, TV - Repair	0.00	1.00	1.00		1	0.30	Complaint:THE TELEVISION IS NOT PICKING UP CHANNELS Cause:Ran channel scan and couldn't pick up channels. Removed Outside plate to access antenna cable. Went inside and removed platefrom ceiling to check cable. Coax cable is not there. Tried reaching my hand around but couldn't feel anything. Took a long pick tool and was able to pull cable through the ceiling. Cable end was damaged and had insulation around the copper. Replaced cable end and ran a channel scan on the TV. TV is now picking up channels. Installed wall and ceiling plates. Correction:Ran channel scan and couldn't pick up channels. Removed Outside plate to access antenna cable. Went inside and removed platefrom ceiling to check cable. Coax cable is not there. Tried reaching my hand around but couldn't feel anything. Took a long pick tool and was able to pull cable through the ceiling. Cable end was damaged and had insulation around the copper. Replaced cable end and ran a channel scan on the TV. TV is now picking up channels. Installed wall and ceiling plates.
2	6200208B	LP Bottle - Replac	0.00	0.10	0.10		1	0.20	Complaint:LP TANK BENT Cause:.LP tank handle is bent. Replace? Correction:REPLACE TANK KRV- no vcb install issue
3	1207512A	Step - Repair	0.00	0.10	0.10		1	0.50	Complaint:ADJUST ENTRY STEPS. DOOR HITTING FRAME Cause:Entry step latch is hitting door frame. Loosened latch. Repositioned latch. Correction:Entry step latch is hitting door frame. Loosened latch. Repositioned latch.
4	3200114A	Door - Interior Hin	0.00	0.10	0.10		1	0.20	Complaint:ENTRANCE DOOR LATCH HITTING

For paper claims only, use one pre-authorization number per warranty claim for multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount of hours listed on the authorization form and return the authorization form to the manufacturer.

10/24/20
02:35:51

Root Cause of Problem	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base Complaint / Cause / Correction

Cause: Moved latch over so door will clear latch
Correction: Moved latch over so door will clear latch

Each paper claims **only** use one pre-authorization number per warranty claim for

Provide a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and submit the claim form to the manufacturer.