

e-Authorization

10/4/20
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3-Authorization number PA03748952	Reference no: 74923	Status: Approved	Approved by kiddz	Approved date 10/4/2024
Authorizing Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTCGR20RV505602	5/24/2024
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Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101228A	Floor - Joist	0.00				1	0.30	Complaint:THE BATHROOM FLOOR SQUEEKS BADLY WHEN SOMEONE WALKS ACCROSS IT. CUSTOMER FEELS THAT THIS MAY BE A RESULT OF WATER DAMAGE. Cause:Inspected the floor and the underbelly side. Pulled out rivets to the underbelly to take pictures. Would like to add shims under the floor in the underbelly but there is a grey tank and black tank that didn't want to damage with shims. Correction:PER KEYSTONE : ANDY CANT DO ANYTHING WITH IT CUSTOMER WANTS THIS INFO SO THEY CAN CALL ABOUT IT
2	3101014B	Cabinet Door - Hinge	0.00	0.30	0.30		1	0.10	Complaint:CABINET MARKED WITH BLUE TAPE WILL NOT CLOSE ALL THE WAY IN THE KITCHEN Cause:Hinges not mounted correctly Correction:Inspected the cabinet doors found the cabinet door hinges not against the frame. Unscrewed the hinges then aligned against the cabinet frame. Adjusted the hinges as necessary.
3	3101028B	Cabinet Door - Hinge	0.00	0.30	0.30		1	0.10	Complaint:CABINET MARKED WITH BLUE TAPE WILL NOT CLOSE VERY WELL IN THE KITCHEN Cause:Hinges not mounted correctly Correction:Inspected the cabinet doors found the cabinet door hinges not against the frame. Unscrewed the hinges then aligned against the cabinet frame.

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0.60

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the