



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 74918
Promised Date:
24 OCT 24

CUSTOMER WORK ORDER

WO #: 74918 (Appointment Date: 02 OCT 2024 - Time: 09:30am)

Customer: 54787 - YEIDA, SUSAN -
812-459-9467

Tag:

Author: BH

Location: 1015 CHECK PREAUTH

Stock #: 11264

Stock Desc: (11264) 2023 COACHMEN

CATALINA 283RKSLE

Chassis #: 5ZT2CATB3PX028913

Serial #: 5ZT2CATB3PX028913

Mileage:

Licence:

Invoice #: 410499

Date In: 02 OCT 24

Promised: 31 OCT 24

Date Sched:

Completed: 14 OCT 24

Warr. Date: 21 MAY 24

Job #1 - Warranty

COMPLAINT: THE WATER HEATER WILL POOF LOUDLY WHEN IGNITING. SOMETIMES SMOKE COMES OUT WHEN IT DOES. AFTER THAT, THE RED DEFAULT LIGHT COMES ON THE MAIN CONTROL PANEL. AFTER THAT, THE WATER HEATER WILL NOT LIGHT UNTIL CUSTOMER TURNS THE SWITCH OFF AND THEN BACK ON.

CAUSE: water heater not working properly on gas

CORRECTION: i hooked up water o unit then tried to turn on water heater on lp gas it then tired to light and blew a flame out of the gas chamber but it still lit the water heater i then turned it off and tried to repeat the process d it did not do it again then looked in the gas chamber and found that there was some debrs i then removed the exhaust and cleaned out all debris the water heater then was lighting faster and not blowing flames out

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	22.50	22.50

Subtotal for Job #1: 65.00

Job #3 - Warranty

COMPLAINT: THE MAGNET IS LOOSE ON THE OFF DOOR FRONT STORAGE COMPARTMENT.

CAUSE: FOUND THE MAGNET TO BE LOOSE

CORRECTION: REFASSEN THE MAGNET TO THE BODY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00



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Subtotal for Job #3: 17.00

Job #5 - Warranty

COMPLAINT: THE REFRIGERATOR IS NOISEY. CUSTOMER ADVISES THAT IT WAS NOT AT FIRST, BUT IT IS NOW.

CAUSE: refer noisy

CORRECTION: turned on refer and it has not been noisy

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THERE APEARS TO BE A LEAK INSIDE THE WALL BEHIND THE TOILET. THIS CAN TAKE SEVERAL DAYS FOR THE WATER TO SHOW UP. CUSTOMER IS CONCERNED THAT THERE MAY BE A PLUMBING LEAK INSIDE THE WALL.

CAUSE: water leak at the bathroom shower

CORRECTION: i first removed the access panel under the shower floor then saw there was water under the lines going up to the shower output lines then removed the valve where the water goes in and i found that there was water coming from the hot side of the water line at the fitting i then removed hot side water line and ound that the cone washer was not properly in place and needed to be replaced i then replaced and let set over night and i could not find any leaks

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	136.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.18	0.18

Subtotal for Job #6: 136.18

Job #2 - Warranty

COMPLAINT: THERE IS A LEAK ON THE DOOR SIDE WHERE THE 2 GUTTERS MEET BETWEEN THE AWNING

CAUSE: seal sot in gutter that leaks down on to window en raining

CORRECTION: i saw where the two gutters meet together and i cleaned and put silicone over open crack to fill here it will not leak

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	34.00

Subtotal for Job #2: 34.00

Job #7 - External

COMPLAINT: EST FOR LADDER INSTALL

CAUSE: UNIT IS NOT PREPPED FOR LADDER INSTALL

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CORRECTION: UNIT IS NOT PREPPED FOR LADDER INSTALL

Subtotal for Job #7: 0.00

Job #4 - External

COMPLAINT: INSTALL SAFE T RAIL REMOVE THE OLD HANDLE ON THE SIDE OF THE CAMPER AND PLUG THE HOLES AND MIGHT HAVE TO PUT STICKER ON THE HOLES

CAUSE: install safe T rail on unit

CORRECTION: first i removed old handle off unit and filled holes with silicone then held the new hand rail in place and marked holes then drilled pilot holes then filled those holes with silicone then put putty tap behind he rail mount then screwed the mounting bracket into place then made sure the hand rail worked properly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Parts

Part #	Description	Qty	Price	Total
SP56-469	TELESCOPING RV ENTRY DOOR RAIL; MAGNETIC LOCK, 42.5IN EXTENSION	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Parts Total: 0.18
Labour Total: 229.50
Sublet Total: 0.00
Extras Total: 22.50
WORK ORDER TOTAL: 252.18

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Oct 2024

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