

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2088019
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB3PX028913
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT283RKSLE
SUSAN G YEIDA		DEALER RO #	74918
5011 UPTON RD		CLAIM START DATE	10/10/2024
Mount Vernon, IN 47620		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/21/2024	WARRANTY EXPIRATION DATE	05/21/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	70-167-01-00-001988	Main Burner Orifice, Burner Tube - Appliances/Water Heater (Suburban)/ Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-10-10 14:49:50 :: THE WATER HEATER WILL POOF LOUDLY WHEN IGNITING. SOMETIMES SMOKE COMES OUT WHEN IT DOES. AFTER THAT, THE RED DEFAULT LIGHT COMES ON THE MAIN CONTROL PANEL. AFTER THAT, THE WATER HEATER WILL NOT LIGHT UNTIL CUSTOMER TURNS THE SWITCH OFF AND THEN BACK ON. water heater not working properly on gas i hooked up water o unit then tried to turn on water heater on lp gas it then tired to light and blew a flame out of the gas chamber but it still lit the water heater i then turned it off and tried to repeat the process d it did not do it again then looked in the gas chamber and found that there was some debrs i then removed the exhaust and cleaned out all debris the water heater then was lighing faster and not blowing flames out	
Model#	SW6DE	Dlr Sub Hrs 0.25 Sub Labor Amt \$42.50
Serial#	N	Appr Hrs 0.25 Appr Labor Amt \$42.50
	Notes	

Labor

Line# 2	Operation Code	Operational Description
	20-69-01-00-000703	Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-10-10 15:03:29 :: THE MAGNET IS LOOSE ON THE OFF DOOR FRONT STORAGE COMPARTMENT. FOUND THE MAGNET TO BE LOOSE REFASSEN THE MAGNET TO THE BODY	
Model#		Dlr Sub Hrs 0.10 Sub Labor Amt \$17.00
Serial#		Appr Hrs 0.10 Appr Labor Amt \$17.00
	Notes	

Labor

Line# 3	Operation Code	Operational Description
	60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-10-10 15:04:08 :: THERE APEARS TO BE A LEAK INSIDE THE WALL BEHIND THE TOILET. THIS CAN TAKE SEVERAL DAYS FOR THE WATER TO SHOW UP. CUSTOMER IS CONCERNED THAT THERE MAY BE A PLUMBING LEAK INSIDE THE WALL. water leak at the bathroom shower i first removed the access panel under the shower floor then saw there was water under the lines going up to the shower output lines then removed the valve where the water goes in and i found that there was water coming from the hot side of the water line at the fitting i then removed hot side water line and ound that the cone washer	

was not properly in place and needed to be replaced i then replaced and let set over night and i could not find any leaks

Model#	Dlr Sub Hrs	1.40	Sub Labor Amt	\$238.00
Serial#	Appr Hrs	0.80	Appr Labor Amt	\$136.00

Notes
EXCESSIVE AMOUNT REQUESTED.
CHANGED TO SIMILAR REPAIR TIME

Labor
Line# 4

Operation Code	Operational Description
20-43-19-00-001109	Gutter Rail - Exterior/Exterior Miscellaneous/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-10-10 15:04:55 :: THERE IS A LEAK ON THE DOOR SIDE WHERE THE 2 GUTTERS MEET BETWEEN THE AWNING seal sot in gutter that leaks down on to window en raining i saw where the two gutters meet together and i cleaned and put silicone over open crack to fill here it will not leak

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Submitted	Labor Amt	\$331.50	Approved	Labor Amt	\$229.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$331.50		Total	\$229.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.