

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74918
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54787 - SUSAN YEIDA
Address: 5011 UPTON RD MT VERNON, IN

47620

Phone: 812-459-9467

Stock Number: 11264 - 2023 CATALINA 283RKSLE 5ZT2CATB3PX028913

VIN: 5ZT2CATB3PX028913 HIN: SER#: 5ZT2CATB3PX028913

Mileage: 0

Work Order Comp: 14 OCT 24

Auth. No:

Dealer #:

Warr. Date: 21 MAY 24

Work Order Date: 02 OCT 24

Inv #: 410502

WO # Job # Description JOB INFORMATION

74918 6 THERE APEARS TO BE A LEAK INSIDE THE WALL BEHIND THE TOILET.
THIS CAN TAKE SEVERAL DAYS FOR THE WATER TO SHOW UP. CUSTOMER IS
CONCERNED THAT THERE MAY BE A PLUMBING LEAK INSIDE THE WALL.
water leak at the bathroom shower
i first removed the access panel under the shower floor then saw
there was water under the lines going up to the shower output
lines then removed the valve where the water goes in and i found
that there was water coming from the hot side of the water line
at the fitting i then removed hot side water line and ound that
the cone washer was not properly in place and needed to be
replaced i then replaced and let set over night and i could not
find any leaks

74918 1 THE WATER HEATER WILL POOF LOUDLY WHEN IGNITING. SOMETIMES SMOKE
COMES OUT WHEN IT DOES. AFTER THAT, THE RED DEFAULT LIGHT COMES
ON THE MAIN CONTROL PANEL. AFTER THAT, THE WATER HEATER WILL NOT
LIGHT UNTIL CUSTOMER TURNS THE SWITCH OFF AND THEN BACK ON.
water heater not working properly on gas
i hooked up water o unit then tried to turn on water heater on lp
gas it then tired to light and blew a flame out of the gas
chamber but it still lit the water heater i then turned it off
and tried to repeat the process d it did not do it again then
looked in the gas chamber and found that there was some debrs i
then removed the exhaust and cleaned out all debris the water
heater then was lighing faster and not blowing flames out

Claim : 74918

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WO #      Job #   Description      JOB INFORMATION
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74918      3      THE MAGNET IS LOOSE ON THE OFF DOOR FRONT STORAGE COMPARTMENT.
              FOUND THE MAGNET TO BE LOOSE
              REFASSEN THE MAGNET TO THE BODY

74918      2      THERE IS A LEAK ON THE DOOR SIDE WHERE THE 2 GUTTERS MEET BETWEEN
              THE AWNING
              seal sot in gutter that leaks down on to window en raining
              i saw where the two gutters meet together and i cleaned and put
              silicone over open crack to fill here it will not leak

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Part No    Job#   Description      PARTS      Qty      Price      Total
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ESC06435   6      CONE WASHER SWIVEL SEAL      1.00      0.18      0.18

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Lab Code   Job#   Description      LABOUR      Hrs      Rate      Total
*****
Z990       6      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       6      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       6      MISC LABOUR CODE (EXTERNAL)      0.80      170.00      136.00
Z990       6      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       6      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       1      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       1      MISC LABOUR CODE (EXTERNAL)      0.25      170.00      42.50
Z990       1      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       1      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       3      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       3      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       3      MISC LABOUR CODE (EXTERNAL)      0.10      170.00      17.00
Z990       3      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       3      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       2      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990       2      MISC LABOUR CODE (EXTERNAL)      0.20      170.00      34.00

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*****
Excode     Job#   Description      EXTRAS      Qty      Price      Total
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SS         1      SHOP SUPPLIES      1.00      22.50      22.50

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Parts Total:      0.18
Labour Total:     229.50
Sublet Total:      0.00
Extras Total:      22.50

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>>>> Claim Total: 252.18

Customer Signature: _____

Date: _____