



Warranty Authorization Form

Date: 10/25/2024

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 77511 Unit: 7M5FA3323SA009712
Series: Avenue Model: 2025AVE29RL
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 12028 ENTRANCE DOOR - ADJUST

Fault Code: MISALIGNED

Serial #:

Model #:

Notes:

Problem: ENTRY DOOR NEEDS ADJUSTED

Time Requested: .1

Cause: ENTRY DOOR NEEDS ADJUSTED

Time Allowed: .1

Remedy: Removed latch striker plate from door frame. Filed outside flange of door frame to allow more adjustment of latch plate. Drilled new mounting holes for latch plate. Reattached latch plate in new mounting holes. Checked operation of door closing and latching. Now ok.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 18019 COAX - REPAIR

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: NO TV CHANNELS

Time Requested: 2

Cause: NO TV CHANNELS no tv channels on any tvs

Time Allowed: 1

Remedy: Could not pickup any channels on main TV or other TV connection outlets. Used cable checker on all cables. Found cables in water compartment connected to wrong outlets. One cable was not connected to any outlet. Connected all cables to correct outlets. Ran a channel scan with main TV. Found 16 channels. Used test TV and found channels at front bedroom location and in front compartment location. moved cables around to all 3 tvs to get channels, helped dave figure it out.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications