



VIN # _____
Keystone Preauth # _____

Refrigerator Checklist for Warranty Request

Once completed - E-mail to service@keystonerv.com

*Incomplete or inaccurate information will delay processing.

Dealer Name	_____	Dealer Account #	_____
Dealer Phone	_____	E-mail	_____
Dealer Contact	_____	Dealer PO #	_____
Customer Name	_____	Original Owner	Yes / No
Shipping Address	_____	Case #	_____
City	_____	State	_____
Coach Manufacturer	_____	Model of Coach	_____
Original date of purchase	_____	Year of Coach	_____
Furrion Model #	GRF160BGS	Furrion Serial #	10001273885062200007
Nature of the complaint: Fridge lights, and fans, and functions work. Refer or freezer won't get cold.			

Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes \ No

If Yes Photo Required

***** If a leak is identified, no additional testing is required *****

*All electrical readings must be taken at the terminal block on the back of the refer

Does compressor run? NO Amp: _____ AC Volts: _____ DC Volts: _____

If 12V

Wire Length 12 feet Size 8 AWG

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? no drop 12.83

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? no drop 13.6

Does light operate? Yes \ No

Does door seal and latch properly (If equipped)? Yes \ No

Is there airflow through the front vent (Use piece of paper to check)? Yes \ No

Does compressor cycle on and off? Yes \ No

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV _____

Prior to Operating

After 2 Hour Run Time

Fresh Food _____ Freezer _____

Fresh Food _____ Freezer _____

Wine Compartment (14CUFT only): _____

Wine Compartment (14CUFT only): _____

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.