



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 74868
Promised Date:
25 SEP 24



Customer #: 38896
SPALDING, DOLORIS



CUSTOMER WORK ORDER

WO #: 74868 (Appointment Date: 25 SEP 2024 - Time: 02:00pm)

Customer: 38896 - SPALDING, DOLORIS Stock #:

- 812-319-5348

Tag:

Author: BJW

Location: 1005 CHECK WORK

Stock Desc: 2024 TT FOREST RIVER

WILDWOOD ???

Chassis #:

Serial #: 5ZT2WDEC6RN502379

Mileage:

Licence:

Invoice #:

Date In: 25 SEP 24

Promised: 30 SEP 24

Date Sched:

Completed: 30 SEP 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE DEADBOLT LATCH DOES NOT WORK INSIDE THE ENTRY DOOR. CUSTOMER GOT STUCK INSIDE CAMPER

CAUSE: OPENED DOOR TO CHECK DEADBOLT. DEADBOLT IS GONE. NEEDED TO REPLACE DOOR HANDLE SSEMBLY.

Replace door entry latch

CORRECTION: .

Removed old door latch and replaced with new then made sure it worked properly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
08200	LOCK ASSEMBLY-BLACK	1.00	26.71	26.71

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 77.71

Job #2 - Warranty

COMPLAINT: THE WATER HEATER LEAKS AND WHEN YOU SHOWER IS LEAKS MORE. CUSTOMER THINKS THAT IT IS COMING FROM THE RED WATER LINE.

CAUSE: Pulled unit into shop. Hooked up to city water. Water fitting on the hot side is leaking. Removed the fitting. Cone washer is damaged. Replaced both cone washers on hot and cold lines. Tested. No leaks present.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	68.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.18	0.36



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Subtotal for Job #2: 68.36

Parts Total: 27.07
Labour Total: 119.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 146.07

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Oct 2024

